



## Texas Division of Emergency Management State Situation Report

### New Information Is In Blue Text

<b>Event Name</b>	20-0003 COVID-19 2020
<b>Date</b>	<a href="#">April 17, 2020</a>
<b>Time</b>	0900
<b>Operational Period</b>	<a href="#">April 16 to April 17, 2020</a>
<b>Report Number</b>	<a href="#">29</a>

Regions Affected	
<b>Regions Affected</b>	1, 2, 3, 4, 5 & 6
<b>DDCs Active</b>	ALL DDCs are activated

### Texas People Tested

<b>Total</b>	<b>158,547</b>
<b>Public Labs</b>	8,262
<b>Private Labs</b>	*150,285

*\*Number does not include the total tested by all private labs.*

### Texas COVID-19 Cases (1)

<b>Total Statewide Cases</b>	<b>16,455</b>
<b>Texas Counties</b>	191
<b>Deaths</b>	393

**STATEWIDE CURRENT SITUATION:** Texas Attorney General Ken Paxton urged the United States District Court for the Northern District of Texas in Dallas to dismiss a lawsuit that seeks to release dangerous inmates from the Dallas County Jail, including killers, rapists, arsonists and armed robbers. The ACLU's lawsuit, which seeks to upend Texas's criminal justice system by indiscriminately releasing inmates into the local community, would violate state law and directly endanger Texans.

In a similar case, the Texas Supreme Court stopped an unlawful decision by a state district court in Travis County which would have blocked Gov. Abbott's Executive Order GA-13 and allowed the release of violent inmates en masse. [The U.S. District Court](#) for the Southern District of Texas in Houston also denied temporary restraining orders and prevented the release of thousands of

potentially dangerous inmates in Harris County, including those charged with violent crimes or who have a violent criminal history.

On the Frontline Child Care site you will find information on child care options for Texas' frontline workers fighting to stop the spread of COVID-19. <https://frontlinechildcare.texas.gov/>

On April 13, Texas Attorney General Ken Paxton filed a motion to intervene into a federal lawsuit seeking to stop the release of inmates from the Dallas County Jail, including killers, rapists, arsonists and armed robbers. Releasing potentially thousands of persons arrested for, charged with, or previously convicted of violent criminal acts would directly endanger Texas citizens. The lawsuit seeks to upend Texas's criminal justice system by indiscriminately releasing inmates into the local community. Releasing such dangerous inmates would violate Texas law and long-established principles of criminal procedure. In a similar case just two days ago, the Texas Supreme Court stopped an unlawful decision by a state district court in Travis County which would have blocked Governor Abbott's Executive Order GA 13 and allowed the release of inmates en masse.

On April 12, Governor Abbott issued a proclamation extending his Disaster Declaration for all Texas counties in response to COVID-19. Originally issued on March 13th, the Disaster Declaration provides the state a number of resources to effectively serve Texans as the Lone Star State continues to mitigate the spread of COVID-19.

On April 11, Governor Abbott waived certain regulations related to restrictions on physicians-in-training (PIT) permit holders in order to increase health care capacity through the state's response to COVID-19. With these waivers, Texas hospitals and facilities associated with Graduate Medical Education (GME) training programs will be able to utilize PIT permit holders, with proper physician oversight, in areas outside of their GME training program.

On April 10, Governor Abbott held a press conference where he provided an update on the state's response to COVID-19. The Governor discussed numbers related to COVID-19 cases, hospitalizations, and fatalities in Texas counties. Governor Abbott also detailed the progress that Texas has made in slowing the spread of COVID-19 and announced that more than 1,300 people have recovered from COVID-19 in Texas. Additionally, the Governor provided an update on personal protective equipment (PPE) in Texas, including how private businesses across the state have stepped up to help produce PPE for medical personnel.

In addition, the Governor announced a new online [Frontline Child Care Website](#) to help essential workers in Texas locate child care and support child care centers who are caring for these children during the outbreak.

The Frontline Child Care Portal allows essential workers to search for child care facilities near them, as well as facility operating hours and the number of seats available. It also includes links to HHSC's inspection and compliance records for each operation. The website also helps parents find other basic information about child care including health and safety information and step-by-step instructions for applying for child care financial assistance.

On April 9, Governor Abbott has temporarily waived a series of regulations to lift certain telehealth

restrictions and expand telehealth options as Texas responds to COVID-19. These waivers will allow a smart phone or any audio-visual, real-time, or two-way interactive communication system to qualify as a telecommunications technology that can be used to provide certain telehealth services. These waivers apply to speech-language pathologists and audiologists, behavior analysts, hearing instrument fitters and dispensers, and dyslexia therapists and practitioners.

On April 9, Governor Abbott announced that the HHSC has adopted an emergency rule to temporarily allow more nurse aides to serve residents in long-term care facilities during the COVID-19 response.

The temporary suspension of nurse aide training requirements provides needed regulatory flexibility to address possible staffing shortages experienced during the COVID-19 response.

On April 8, Governor Abbott suspended certain statutes concerning appearance before a notary public to execute a self-proved will, a durable power of attorney, a medical power of attorney, a directive to physician, or an oath of an executor, administrator, or guardian. These suspensions temporarily allow for appearance before a notary public via videoconference when executing such documents, avoiding the need for in-person contact during the COVID-19 pandemic.

On April 8, Governor Abbott announced that his Public Safety Office (PSO) will provide a one-time emergency waiver of the federally required cash or in-kind match contribution required for the Victims of Crime Act (VOCA) and STOP Violence Against Women Act (VAWA) grant funds.

This waiver will provide financial relief to 600 grant recipient organizations in Texas who are federally required to contribute up to 25% of their own funds or donated services towards a project in order to remain eligible for continued grant funding.

On April 8, Governor Abbott announced that Texas Health and Human Services (HHS) will provide more than \$168 million in emergency Supplemental Nutrition Assistance Program (SNAP) food benefits to help Texans during the COVID-19 response. HHS received federal approval from the U.S. Department of Agriculture to provide the maximum, allowable amount of SNAP benefits to recipients based on family size. The emergency allotments are currently authorized for the months of April and May and will affect all SNAP recipients in the state of Texas.

SNAP recipients will see the additional amount on their Lone Star Card by April 15 for this month's benefits, and by May 15 for next month's benefits. Disbursements will be staggered and will begin on April 9. SNAP recipients do not need to take any further action to receive the additional benefits. [More information about SNAP benefits.](#)

On April 8, Governor Abbott held a press conference where he provided an update on the production and distribution of personal protective equipment (PPE) in Texas. The Governor announced a new partnership between the Texas Military Department (TMD) and Prestige Ameritech to increase the production of face masks for health care workers.

On April 7, Governor Abbott temporarily waived certain regulatory requirements to increase the job capacities of pharmacy technicians and pharmacy interns. Under the Governor's waiver, pharmacy technicians can now accept prescription drug orders over the phone — a responsibility typically reserved for pharmacists. The Governor's waiver also allows pharmacy technicians to transfer or receive a transfer of original prescription information on behalf of patients. Additionally,

Governor Abbott has waived certain regulations allowing pharmacy interns to assist pharmacists without the designation of preceptor.

On April 7, Governor Abbott announced that the Texas Health and Human Services Commission (HHSC) has adopted an emergency rule to allow end stage renal disease (ESRD) facilities to treat patients more effectively during the COVID-19 response. This emergency rule provides increased flexibility to providers to serve dialysis patients.

On April 7, Governor Abbott directed the Texas Parks and Wildlife Department (TPWD) and the Texas Historical Commission (THC) to close all state parks and historic sites as part of the state's efforts to strengthen social distancing practices and prevent gatherings of large groups of people.

On April 7, the Fifth Circuit of the United States Court of Appeals upheld Governor Abbott's Executive Order GA 09, which requires all health care facilities and professionals to postpone any unnecessary medical procedures to free up hospital beds and preserve precious medical supplies for those combating the spread of COVID-19.

On April 6, Governor Abbott held a press conference to provide an update on personal protective equipment (PPE) distribution throughout the state of Texas. The Governor also announced that Texas received 2.5 million masks in the past 24 hours, and will receive an additional 3 million masks by April 11th.

Governor Abbott announced that Care.com is increasing in-home child care access for frontline workers responding to the COVID-19 emergency. As part of this initiative, Care.com is offering 90 days of free, premium access to their services, along with specific portals for frontline workers and caregivers in Texas.

On April 6, Texas Health and Human Services announces Texas WIC, the special supplemental nutrition program for women, infants, and children, is expanding the number of food items eligible for purchase through the program. It is also updating the MyTexasWIC app to ensure Texans who need access to nutritious food will be able to find it in their local grocery stores.

WIC participants can find detailed information on the [Texas WIC website](#). WIC participants can also download the latest version of the MyTexasWIC shopping app on the [Google Play Store](#) or [Apple App Store](#).

On April 5, Governor Abbott temporarily waived certain regulations to expand the health care workforce to assist with Texas' COVID-19 response. Under this waiver, Physician Assistants (PA), Medical Physicists, Perfusionists, and Respiratory Care candidates for licensure who have completed all other requirements may enter the workforce under an emergency license working under supervision prior to taking the final licensure examination. The Governor's waiver also provides for emergency licensees to undergo name-based background checks in place of fingerprint checks while fingerprint checks are unavailable due to the crisis.

Additionally, the Governor's waiver allows more flexibility between physicians and the PAs and Advance Practice Registered Nurses they supervise including allowing for oral prescriptive delegation agreements to enable rapid deployment of those practitioners during the emergency.

On April 3, Governor Abbott held a press conference to provide an update on Texas hospital capacity. During the press conference, the Governor and Dr. Zerwas presented an overview of statewide hospital bed capacity, as well as a detailed analysis of bed availability by region. Texas has increased by over 140% since March 18th.

On April 2, Governor Abbott suspended regulations to increase the amount of Emergency Medical Services (EMS) workers and first responders in Texas during the state's response to COVID-19. Under the Governor's direction, local medical directors for licensed EMS providers can permit individuals who are qualified, though not formally certified, to provide critical emergency response services for patients treated and transported by the EMS provider.

The Governor has also suspended certain skills testing requirements for EMS personnel in Texas and for out of state Advanced Emergency Medical Technicians seeking reciprocity in Texas so that these individuals who are qualified, but currently unable to take the skills test, are able to provide essential EMS services.

On April 1, Governor Abbott issued a statement regarding the recently passed \$2 trillion federal stimulus package intended to relieve the economic impact of the COVID-19 pandemic, with a special focus on unemployed workers and the state's hardest-hit businesses.

Employees whose work has been impacted by COVID-19, whether by a reduction in hours or a loss of their job, are encouraged apply for unemployment benefits online or call 1-800-939-6631. Employers can also utilize [online](#) filing for mass claims they file on behalf of employee groups laid off due to COVID-19.

On April 1, Governor Abbott and the Texas Department of Housing and Community Affairs (TDHCA) took initial action to provide tenant-based rental assistance for Texans experiencing financial hardship due to COVID-19. The Governor has waived statutes relating to the U.S. Department of Housing and Urban Development's (HUD) HOME Investments Partnership program which would allow Texas greater flexibility to use program funds to help certain Texans pay their rent.

On March 31, Governor Abbott issued an Executive Order implementing Essential Services and Activities Protocols for the entire state of Texas. The protocols direct all Texans to minimize non-essential gatherings and in-person contact with people who are not in the same household. The Governor's Executive Order renews and amends his [previous order](#) enforcing federal social distancing guidelines for COVID-19, including closing schools and instructing Texans to avoid eating or drinking at bars and restaurants. The protocols allow exceptions for essential activities and services based on the [Department of Homeland Security's guidelines on the Essential Critical Infrastructure Workforce](#).

This Executive Order follows the decision by President Trump and the Centers for Disease Control and Prevention (CDC) to enhance social distancing guidelines and extend the deadline for these guidelines to April 30th.

In accordance with federal guidelines, people are still prohibited from visiting nursing home, state supported living centers, assisted living facilities, or long-term care facilities unless to provide critical assistance. Additionally, schools will remain temporarily closed to in-person classroom attendance through May 4, 2020.

This Executive Order does not prohibit people from accessing essential services or engaging in essential daily activities, such as going to the grocery store or gas station, providing or obtaining other essential services, hunting or fishing, or engaging in physical activity like jogging or bicycling, so long as the necessary precautions are maintained to reduce the transmission of COVID-19 and to minimize in-person contact with people who are not in the same household. The order also includes exemption for religious services conducted in churches, congregations, and houses of worship. All critical infrastructure will remain operational, and government entities and businesses will continue providing essential services.

Governor Abbott and Attorney General Ken Paxton issued joint guidance regarding the effect of Executive Order GA 14 on religious services conducted in congregations and houses of worship.

The Executive Order GA 14 defines essential services to include “religious services conducted in churches, congregations, and houses of worship.” Orders given by state or local governments prohibiting people from providing or obtaining certain services must ensure that the orders do not violate the First Amendment of the United States Constitution, Article I of the Texas Constitution, and the Texas Religious Freedom Restoration Act, which protect the rights of Texans to freely exercise their religion.

These orders will be effective on a statewide basis starting at 12:01 AM on April 2, 2020 and will end on April 30, 2020, subject to extension thereafter based on the status of COVID-19 in Texas and the recommendations of the CDC. [View the Governor's Executive Order.](#)

On March 31, Governor Abbott announced the Comfort Food Care Package (CFCP) program to provide meals for at-risk youth and families in communities across Texas as the state responds to COVID-19. As part of the program, participating restaurants offer CFCPs for patrons to purchase on behalf of families and youth in need. Each care package contains enough food to feed a family of 5 to 6 and will be delivered to recipients’ homes.

Families interested in utilizing the CFCP program should contact their local Family and Youth Success Program for more information. Restaurants interested in participating in the program can sign up on the [Texas Restaurant Association website.](#)

On March 30, Governor Abbott waived certain statutory provisions to ensure public safety employees who contract COVID-19 during the course of their employment will be reimbursed for reasonable medical expenses related to their treatment of COVID-19. Because the nature of their duties has caused them to increase their risk of contracting COVID-19, the Governor has waived these statutory provisions so that public safety employees who contract COVID-19 are not also financially penalized.

On March 30, Governor Abbott announced that the [Center for Medicaid and Medicare Services \(CMS\)](#) ([www.cms.gov](http://www.cms.gov)) has approved the Section 1135 Medicaid Waiver submitted by the Texas Health and Human Services Commission (HHSC) on March 26, 2020. This approval grants Texas flexibility in administering Medicaid while the state continues to respond to COVID-19.

On March 29, The Vice President of the United States sent a letter to all Hospital Administrators; At the President's direction, we are requesting that all hospitals report the following information to HHS:

## 1. COVID-19 Test Result Reporting

a. We are requesting that all hospitals report data on COVID-19 testing performed in your Academic/University/Hospital in-house laboratories. ***If all of your COVID-19 testing is sent out to private labs and performed by 011e of the commercial laboratories 011 the list below, you do not need to report using this spreadsheet.***

i.. *Commercial laboratories:* LabCorp, BioReference Laboratories, Quest Diagnostics, Mayo Clinic Laboratories, and ARUP Laboratories.

b. **Reporting Instructions:** We request that all data for COVID-19 testing completed at "in-house" laboratories or a laboratory not listed above be **reported** using the attached spreadsheet.

i. Due date/time: The spreadsheet is due EVERY day at 5 PM ET.

ii. Data to report: The data elements are outlined in the spreadsheet [emailed separately], but should include all test results that were completed during the previous day with a midnight cutoff.

iii. Where to submit: Submit the spreadsheet via email to fema-hhs-coviddiagnostics-tf@fema.dhs.gov.

iv. Data elements to report: Included in the attached spreadsheet with definitions.

c. For questions about reporting, please contact fema-hhs-covid-diagnosticstf@fema.dhs.gov.

## 2. National Healthcare Safety Network (NHSN) COVID-19 Module

a. To monitor the rapid emergence of COVID-19 and the impact on the healthcare system, all hospitals should report data each day to the National Healthcare Safety network (NHSN) COVID-19 Patient Impact and Hospital Capacity Module, which has been made available for hospitals to use beginning March 27, 2020. All hospitals that currently use NHS have received an email from the CDC with additional details about how to report to the new module. Although most hospitals already regularly submit data to NHSN on healthcare-associated infections for purposes of CMS reporting, the data we are now asking you to report is necessary in monitoring the spread of severe COVID-19 illness and death as well as the impact to hospitals. Additional details can be found in the attached documents and at the following website: <http://www.cdc.gov/nhsn/acute-care-hospital/covid-19/index.html>.

b. For questions on this module, please contact HS @cdc.gov and put "COVID-19 Module" in the subject line.

On March 29, Governor Abbott issued two executive orders expanding the travel restrictions concerning travel from Louisiana. The First order (GA-12) mandates a 14 day quarantine for road travelers traveling from any location in Louisiana. This mandated quarantine does not apply to commercial activity, military service, emergency response, health response or critical infrastructure functions. The second executive order (GA-13) prohibits the release of individuals in custody for or with a history of offenses involving physical violence or threat of physical violence. The Governor also issued a proclamation regarding his prior Executive Order mandating a self-quarantine for individuals arriving from New York Tri-State Area and New Orleans, Louisiana. The Executive Order now includes air travelers arriving from California, Louisiana, Washington, Atlanta, Georgia, Chicago, Illinois, Detroit Michigan, and Miami, Florida.

On March 29, the President of the United States Donald Trump extends federal social distancing guidance for 30 days as scientists warn virus continues to spread.

On March 28, Governor Abbott waived certain regulations allowing for an expedited licensing reactivation process for Advanced Practice Registered Nurses (APRN) in Texas. Under these waivers, an APRN with a license that has been inactive for more than two years, but less than four years, will not have to pay a reactivation fee, complete continuing education credits, or complete the current practice requirements.

On March 28, Governor Abbott waived certain licensing renewal regulations for Texas pharmacists, pharmacy technicians, and pharmacy technician trainees. With these waivers, the Governor is temporarily extending expiration dates for licenses and temporarily suspending continuing education requirements for pharmacists.

On March 27, as part of the state's ongoing response to COVID-19, Governor Abbott announced the deployment of three National Guard Joint Task Force Brigades. The 72nd Infantry Brigade Combat Team, the 56th Infantry Brigade Combat Team, and the 176th Engineer Brigade will operate ten general support units located throughout the state.

On March 27, Governor Abbott waived certain Texas Workforce Commission (TWC) regulations to preserve and extend child care capacity for front line workers. These waivers will allow TWC the flexibility to respond to child care needs, and are part of the Governor's work through the Supply Chain Strike Force to strengthen child care infrastructure for critical workers during the COVID-19 response. These waivers ensure that families using child care subsidized through TWC will not lose their slots during this interim period while the state battles COVID-19, and it secures payment to child care providers throughout this time.

On March 26, Governor Abbott announced his request for access to interest-free federal loans (known as Title XII funds) to pay unemployment claims and the accelerated release of funds from the Texas account of the federal Unemployment Trust Fund.

On March 26, Governor Abbott, ordered the following on a statewide basis effective at noon on March 28, 2020:

Every person who enters the State of Texas as the final destination through an airport, from a point of origin or point of last departure in New York, New Jersey, Connecticut, or the City of New Orleans, or in any other state or city as may be proclaimed hereafter, shall be subject to mandatory self-quarantine for a period of 14 days from the time of entry into Texas or the duration of the person's presence in Texas, whichever is shorter. This order to self-quarantine shall not apply to people traveling in connection with military service, emergency response, health response, or critical-infrastructure functions, as may be determined by the Texas Division of Emergency Management. Each person covered under this order to self-quarantine shall be responsible for all associated costs, including transportation, lodging, food, and medical care.

A covered person shall use a form prescribed by the Texas Department of Public Safety (DPS) to designate a quarantine location in Texas, such as a residence or a hotel, and provide a full name, date of birth, home address, telephone number, and driver license or passport information. DPS Troopers, or other approved peace officers, shall collect a completed form from each covered person immediately upon disembarking and verify it against the person's driver license



or passport. Providing false information on this form is a criminal offense under Section 37.10 of the Texas Penal Code. Questions about this form should be directed to DPS at (800) 525-5555.

DPS Special Agents will conduct unannounced visits to designated quarantine locations to verify compliance by confirming the physical presence of covered persons. Any failure to comply with this order to self-quarantine shall be a criminal offense punishable by a fine not to exceed \$1,000, confinement in jail for a term not to exceed 180 days, or both.

This executive order shall remain in effect and in full force until modified, amended, rescinded, or superseded by the governor.

On March 25, Governor Abbott released a statement thanking President Trump for issuing a Major Disaster Declaration (DR-4485) for the State of Texas. This announcement comes after the Governor requested the declaration—citing the need for additional federal assistance to save lives, to protect property, public health, and safety, and to lessen or avert the threat of COVID-19.

Governor Abbott has temporarily waived certain hospital licensing rules and the Texas Health and Human Services Commission (HHSC) has adopted an emergency rule to meet Texas' need for additional hospital capacity while the state responds to COVID-19. These actions allow for certain facilities that have pending licenses or facilities that have been closed for no more than 36 months to come online under existing hospital building licenses. These facilities will be administered and operated by hospitals with existing licenses. The waivers also remove certain mileage restrictions which will allow hospitals to operate additional facilities that are more than 30 miles away from the main licensed hospital.

Governor Abbott has waived certain regulations from the Texas Board of Nursing regarding licensing renewal and subsequent fees for nurses in Texas. The Governor's waiver authorizes a six-month grace period for nurses with expired licenses. This grace period will allow nurses who are otherwise in good standing to continue practicing and will give them additional time to renew their license without added fees and penalties.

On March 24, Governor Abbott directed the Texas Department of State Health Services (DSHS) to issue guidance allowing restaurants to sell bulk retail products from restaurant supply chain distributors directly to consumers provided that such foods are in their original condition, packaging, or presented as received by the restaurant.

On March 23, Governor Abbott sent a letter to President Trump requesting a presidential declaration of a major disaster in Texas based on the continued impact of COVID-19. This action follows on the heels of a series of proactive measures, including declaring a state of disaster for all 254 Texas counties on March 13, 2020. Filed in accordance with the Stafford Disaster Relief and Emergency Assistance Act, the request is based in part on Governor Abbott's conclusion that the ongoing COVID-19 incident is of such severity and magnitude that supplementary federal assistance is necessary to save lives, to protect property, public health, and safety, and to lessen or avert the threat of a larger disaster.

Governor Abbott's letter also detailed the state's efforts to mitigate the impact of COVID-19, including executing the state's emergency management plan and issuing multiple executive orders, in accordance with guidelines from President Trump and the Centers for Disease Control and Prevention (CDC). These include:

- Mandatory avoidance of social gatherings of more than 10 people;
- Mandatory avoidance of dine-in eating and drinking at bars or restaurants, and of gyms or massage establishments;
- Prohibition on non-critical visits to nursing homes, retirement or long-term care facilities; and temporary closure of in-person school operations.

The Governor has also issued multiple waivers of state law to remove barriers limiting the response to this pandemic and activated the Texas National Guard to be prepared to assist with response efforts for COVID-19. To date, more than 466 Texas jurisdictions have submitted local disaster declarations, a number that is expected to rise. The requested federal aid would be used to overcome the current shortage of personal protective equipment (PPE), needed medical equipment and testing supplies as well as looming shortages of hospital beds, medical equipment, and a healthy and adequate cadre of medical personnel.

The letter also designated Chief Nim Kidd as the Governor's Authorized Representative and State Coordinating Officer, tasked with continuing his coordination with FEMA on all matters related to COVID-19.

On March 22, the Governor signed an Executive Order for hospitals to increase unused bed capacity without submitting an application or associated fees. This precautionary measure will help ensure Texas hospitals across the state have adequate care capacity for COVID-19 patients. The order allows for increased occupancy of hospital rooms to treat more than one patient in a room. The order also postpones all surgeries that are of non-life saving category or those who would use up PPE. The order also creates a Supply Chain Strike Force to ensure all health care facilities have the supplies and resources they need. This executive order takes effect immediately and remains in effect until April 21.

March 20, The U.S. Food & Drug Administration (FDA) released an announcement that warns consumers about unauthorized fraudulent coronavirus tests. Reports may be sent via email to: [FDA-COVID-19-Fraudulent-Products@fda.hhs.gov](mailto:FDA-COVID-19-Fraudulent-Products@fda.hhs.gov).

On March 19, Governor Abbot issued four Executive Orders to mitigate the spread of COVID-19 in Texas.

Order No. 1 - In accordance with the Guidelines from the President and the CDC, every person in Texas shall avoid social gatherings in groups of more than 10 people.

Order No. 2 - In accordance with the Guidelines from the President and the CDC, people shall avoid eating or drinking at bars, restaurants, and food courts, or visiting gyms or massage parlors; provided, however, that the use of drive-thru, pickup, or delivery options is allowed and highly encouraged throughout the limited duration of this executive order.

Order No. 3 - In accordance with the Guidelines from the President and the CDC, people shall not visit nursing homes or retirement or long-term care facilities unless to provide critical assistance.

Order No. 4 - In accordance with the Guidelines from the President and the CDC, schools shall temporarily close.

This executive order does not prohibit people from visiting a variety of places, including grocery stores, gas stations, parks, and banks, so long as the necessary precautions are maintained to reduce the transmission of COVID-19. This executive order does not mandate sheltering in place. All critical infrastructure will remain operational, domestic travel will remain unrestricted, and government entities and businesses will continue providing essential services. For offices and workplaces that remain open, employees should practice good hygiene and, where feasible, work from home in order to achieve optimum isolation from COVID-19. The more that people reduce their public contact, the sooner COVID-19 will be contained and the sooner this executive order will expire.

This executive order supersedes all previous orders on this matter that are in conflict or inconsistent with its terms, and this order shall remain in effect and in full force until 11:59 PM on April 3, subject to being extended, modified, amended, rescinded, or superseded by me or by a succeeding governor.

Governor Abbott also announced that the U.S. Small Business Administration (SBA) has included the entire state of Texas in its Economic Injury Disaster Declaration and granted access to its Economic Injury Disaster Loan (EIDL) program, which will provide long-term, low interest loans to qualifying businesses across the state. The Governor's request was driven by COVID-19-related economic losses across Texas related to major event cancellations, loss of walk-in customers, depletion of stock from suppliers, and client cancellations. Governor Abbott also commented on the SBA's rapid turnaround to a request he made by letter just three days ago. Texas small businesses who believe they may be eligible for an SBA EIDL should visit [www.sba.gov/disaster](http://www.sba.gov/disaster) where they can directly apply for assistance. The online application is the fastest method to receive a decision about loan eligibility.

On March 19, The Commissioner of the Department of State Health Services, Dr. John Hellerstedt, issued a Public Health Disaster Declaration in Texas.

On March 18, Governor Abbott issued a waiver that will allow restaurants to deliver alcoholic beverages with food purchases to patrons, including beer, wine, and mixed drinks. The Governor also directed the Texas Alcoholic Beverage Commission (TABC) to waive certain provisions to allow manufacturers, wholesalers, and retailers of alcoholic beverages to repurchase or sell back unopened product.

On March 18, Governor Abbott, announced that Texas Department of Public Safety (DPS) Driver License Offices across the state are closing immediately. This temporary closure will not apply to those seeking an initial Commercial Driver License (CDL). DPS offices that provide CDL testing will remain open solely for the purpose of providing initial CDLs. Visits will be by appointment only, and can be scheduled by emailing [cldappointments@dps.texas.gov](mailto:cldappointments@dps.texas.gov). This exception will allow commercial drivers to continue to ship goods across the state of Texas.

Governor Abbott announced that he has directed the Texas Department of Public Safety (DPS) to temporarily waive expiration dates for Driver Licenses, Commercial Driver Licenses, and other identification forms. This action falls within the Governor's State of Disaster Declaration and is part of the ongoing effort to reduce to spread of COVID-19.

Governor Abbott announced that he is activating the Texas National Guard in response to the novel coronavirus outbreak in the state.

Governor Abbott issued a proclamation suspending provisions of the Texas Election Code to allow political subdivisions to postpone their 2020 local elections. This means local governments now have the ability to postpone their May 2, 2020 elections until November 3, 2020.

Governor Abbott has announced that Texas is waiving certain rules relating to parking placards for persons with disabilities. The aim of waiving this requirement is to help reduce preventable in-person contact and slow the spread of COVID-19. This will allow Texans to avoid penalties for failure to renew a parking placard, but does not waive the requirement to have a placard in order to park in an accessible parking spot.

Governor Abbott and the Texas Education Agency (TEA) announced a collaboration with local education agencies (LEA) on the Texas Students MealFinder Map which will allow Texas parents to locate LEA facilities serving meals in their communities. This searchable online map will officially launch on Friday, March 20, and will include the address of each facility, as well as days and times meals will be served. The map will be available on the TEA website.

Childcare Licensing office in HHSC is working with Caesar Lopez, associate General Counsel for the Texas Hospital Association. A waiver has been submitted to Governor Abbott's office to ease regulations during the COVID-19 incident. For up to 20 days, a day care can be operated without a child care license without penalty. They strongly encourage active and progressive safety and security for the center and the children.

Governor Abbott announced that he is temporarily suspending certain regulations to ensure that Texans will have continued access to their pharmacists as the state responds to COVID-19. The Governor's actions will allow pharmacists to conduct telephonic consultations, and remove regulatory barriers so that pharmacies can operate at full strength.

The Governor also announced the launch of an online portal run by the Supply Chain Strike Force to streamline the process and validation of leads for more supplies. The portal, accessible through [www.texas.gov](http://www.texas.gov), will serve as an intake process for those wanting to provide valid leads on PPE and donations. The portal also serves as a portal for those wanting to donate supplies, services, or your time, including medical professionals and nurses looking to volunteer. The Governor also issued an Executive Order to better track both hospital bed capacity and COVID-19 test results across the state. The Executive Order requires all hospitals, excluding psychiatric hospitals, to submit daily reports on hospital bed capacity to the Texas Department of State Health Services (DSHS) who will then share this information with the Centers for Disease Control and Prevention (CDC). The order also requires every public or private entity utilizing FDA-approved COVID-19 tests to submit daily reports of all results to the local health department and DSHS who will then share this information with the CDC.

On March 17, Governor Abbott waived certain regulations and directed that the Texas Department of Insurance (TDI) issue an emergency rule, all relating to telemedicine care for patients with state-regulated insurance plans to help doctors across Texas continue to treat their patients while mitigating the spread of COVID-19. The suspensions and emergency rule will work together to allow telemedicine visits for patients with state-regulated plans to be paid the same as in-office visits for insurance purposes.

On March 14, Governor Abbott, directed the Texas Medical Board (TMB) and the Texas Board of Nursing (TBN) to fast-track the temporary licensing of out-of-state physicians, physician

assistants, certain retired physicians, nurses, and other license types to assist in Texas' response to COVID-19.

The Governor suspended State of Texas Assessments of Academic Readiness (STAR) testing for the state. Governor Abbott has suspended various provisions that require government officials and members of the public to be physically present at a specified meeting location. This temporary suspension will leave important open-meeting protections in place.

The President's unprecedented Nationwide Emergency Declaration, and the Secretary of Health and Human Services' (HHS) declaration of a Public Health Emergency for COVID-19 establish that exigent and emergency circumstances currently exist. For the duration of the Public Health Emergency, which began on January 27 as determined by HHS, local governments, nonprofits, and other non-state entities may proceed with new and existing noncompetitively procured contracts in order to protect property and public health and safety, or to lessen or avert the threats created by emergency situations for 1) Emergency protective measures under FEMA's Public Assistance Program and 2) Use of FEMA non-disaster grant funds by non-state recipients and sub-recipients to respond to or address COVID-19.

On March 13, the President of the United States Donald Trump declared that the COVID-19 global pandemic is a national emergency.

On March 13, the Governor of the State of Texas Abbott issued a proclamation certifying that COVID-19 poses an imminent threat in the state and declared a state of disaster for all 254 counties in Texas.

The Texas Department of Agriculture (TDA) Commissioner Sid Miller announced TDA has been granted flexibility from the federal school meal program to allow Texas schools to continue to provide meals to students even if temporarily closed.

The CDC and Texas Department of State Health Services (DSHS) coronavirus webpages are reliable sources of information. DSHS is monitoring the Texas situation seven days a week. They are working closely with emergency response agencies, local health departments and the CDC. The most up-to-date information and guidance can be found via the Centers for Disease Control and Prevention Coronavirus Disease 2019 (<https://www.cdc.gov/coronavirus/2019-ncov/index.html>). The Coronavirus Task Force continues holding frequent national briefings. DSHS COVID-19 Call Center 1-877-570-9779 Hours 7:00 AM to 6:00 PM Monday thru Friday.

County of Residence	Number of Cases	County of Residence	Number of Cases
Anderson County	6	Jones County	3
Andrews County	19	Karnes County	3
Angelina County	20	Kaufman County	33
Aransas County	2	Kendall County	14
Armstrong County	1	Kerr County	4
Atascosa County	9	Kleberg County	3
Austin County	12	Knox County	1
Bandera County	3	La Salle County	1
Bastrop County	37	Lamar County	7
Bee County	3	Lamb County	2

County of Residence	Number of Cases	County of Residence	Number of Cases
Bell County	115	Lampasas County	2
Bexar County	890	Lavaca County	4
Blanco County	4	Lee County	2
Bosque County	1	Leon County	4
Bowie County	45	Liberty County	25
Brazoria County	272	Limestone County	11
Brazos County	151	Live Oak County	3
Brown County	12	Llano County	3
Burleson County	8	Lubbock County	367
Burnet County	7	Lynn County	5
Caldwell County	7	Madison County	1
Calhoun County	19	Marion County	3
Callahan County	1	Martin County	2
Cameron County	254	Mason County	1
Camp County	6	Matagorda County	50
Cass County	5	Maverick County	10
Castro County	11	McCulloch County	3
Chambers County	33	McLennan County	74
Cherokee County	8	Medina County	15
Clay County	3	Midland County	37
Collin County	494	Milam County	8
Colorado County	7	Mitchell County	1
Comal County	43	Montague County	5
Comanche County	3	Montgomery County	331
Concho County	1	Moore County	59
Cooke County	2	Morris County	3
Coryell County	70	Motley County	1
Crane County	2	Nacogdoches County	69
Crosby County	1	Navarro County	18
Dallam County	2	Newton County	2
Dallas County	1986	Nueces County	83
Dawson County	8	Oldham County	3
De Witt County	10	Orange County	47
Deaf Smith County	11	Palo Pinto County	6
Delta County	1	Panola County	32
Denton County	547	Parker County	17
Dickens County	1	Pecos County	5
Dimmit County	1	Polk County	14
Donley County	23	Potter County	92

County of Residence	Number of Cases	County of Residence	Number of Cases
Duval County	1	Rains County	2
Eastland County	3	Randall County	80
Ector County	48	Red River County	1
El Paso County	393	Roberts County	1
Ellis County	81	Robertson County	2
Erath County	12	Rockwall County	30
Falls County	1	Rusk County	24
Fannin County	5	Sabine County	1
Fayette County	13	San Augustine County	11
Floyd County	2	San Jacinto County	10
Fort Bend County	627	San Patricio County	8
Franklin County	1	Scurry County	1
Freestone County	1	Shelby County	51
Frio County	1	Sherman County	4
Gaines County	2	Smith County	108
Galveston County	401	Starr County	7
Gillespie County	1	Stephens County	1
Goliad County	5	Swisher County	4
Gonzales County	2	Tarrant County	990
Gray County	16	Taylor County	79
Grayson County	19	Terry County	10
Gregg County	48	Titus County	8
Grimes County	9	Tom Green County	40
Guadalupe County	53	Travis County	977
Hale County	11	Trinity County	7
Hamilton County	3	Tyler County	4
Hansford County	1	Upshur County	9
Hardin County	66	Uvalde County	6
Harris County	4097	Val Verde County	12
Harrison County	35	Van Zandt County	11
Hays County	109	Victoria County	89
Hemphill County	1	Walker County	58
Henderson County	12	Waller County	22
Hidalgo County	225	Washington County	46
Hill County	9	Webb County	239
Hockley County	15	Wharton County	32
Hood County	15	Wichita County	57
Hopkins County	4	Wilbarger County	1
Howard County	1	Willacy County	7

County of Residence	Number of Cases	County of Residence	Number of Cases
Hunt County	25	Williamson County	128
Hutchinson County	6	Wilson County	13
Jack County	3	Winkler County	2
Jackson County	4	Wise County	7
Jasper County	6	Wood County	6
Jefferson County	143	Young County	4
Jim Wells County	2	Zapata County	4
Johnson County	37		

DSHS will update the state case count each day by 12:00 Noon Central Time, the data displayed is current as of 8:00 PM the prior day.

**Shelter-in-Place Orders/Stay-At-Home Orders:**

<b>Counties w/orders in place</b>	<b>116</b>
<b>Total Population Covered</b>	<b>26,369,174</b>
<b>Percent of Total Texas Population</b>	<b>89.59%</b>

County Name	Issued	Effective	Population
Anderson	2-Apr	2-Apr	60,160
Andrews	4-Apr	4-Apr	17,417
Angelina	29-Mar	30-Mar	90,822
Aransas	27-Mar	27-Mar	27,567
Armstrong	7-Apr	7-Apr	1,862
Bastrop	30-Mar	1-Apr	90,036
Bee	27-Mar	27-Mar	33,487
Bell	23-Mar	23-Mar	366,853
Bexar	23-Mar	24-Mar	2,005,425
Blanco	6-Apr	6-Apr	11,668
Bowie	27-Mar	27-Mar	96,365
Brazoria	26-Mar	26-Mar	389,943
Brazos	23-Mar	24-Mar	237,067
Brewster	31-Mar	31-Mar	10,257
Briscoe	7-Apr	7-Apr	1,660
Brooks	27-Mar	29-Mar	7,271
Brown	26-Mar	27-Mar	40,153
Caldwell	30-Mar	31-Mar	44,378
Callahan	4-Apr	8-Apr	14,714
Cameron	26-Mar	25-Mar	438,850
Cass	1-Apr	2-Apr	31,271
Castro	24-Mar	24-Mar	7,967
Chambers	24-Mar	24-Mar	45,686
Clay	3-Apr	3-Apr	11,116



Collin	24-Mar	24-Mar	1,052,827
Comal	27-Mar	27-Mar	150,741
Coryell	8-Apr	8-Apr	82,738
Crosby	4-Apr	4-Apr	6,311
Culberson	25-Mar	25-Mar	2,337
Dallas	16-Apr	30-Apr	2,691,264
Deaf Smith	7-Apr	7-Apr	18,546
Denton	24-Mar	25-Mar	890,809
Duval	27-Mar	27-Mar	11,585
Ector	29-Mar	29-Mar	162,583
El Paso	24-Mar	24-Mar	873,710
Ellis	25-Mar	25-Mar	183,406
Erath	25-Mar	25-Mar	44,668
Fort Bend	24-Mar	25-Mar	817,514
Frio	30-Mar	30-Mar	19,879
Galveston	23-Mar	24-Mar	351,130
Gregg	25-Mar	25-Mar	127,868
Guadalupe	3-Apr	3-Apr	169,440
Hale	31-Mar	31-Mar	35,672
Hansford	2-Apr	2-Apr	5,627
Hardin	27-Mar	27-Mar	59,168
Harris	24-Mar	25-Mar	4,758,401
Harrison	31-Mar	31-Mar	68,950
Hays	25-Mar	26-Mar	233,480
Henderson	7-Apr	30-Apr	85,574
Hidalgo	25-Mar	26-Mar	892,240
Hockley	31-Mar	31-Mar	23,704
Hood	25-Mar	25-Mar	60,231
Hopkins	1-Apr	1-Apr	38,289
Hunt	23-Mar	24-Mar	97,332
Jasper	27-Mar	28-Mar	37,626
Jeff Davis	31-Mar	25-Apr	2,274
Jefferson	27-Mar	27-Mar	260,921
Jim Wells	27-Mar	28-Mar	41,562
Johnson	27-Mar	27-Mar	177,807
Kaufman	24-Mar	25-Mar	129,103
Kenedy	31-Mar	31-Mar	413
Kleberg	27-Mar	27-Mar	32,998
Lampasas	31-Mar	1-Apr	22,209
La Salle	3-Apr	3-Apr	7,682
Lee	1-Apr	1-Apr	18,062
Leon	30-Mar	30-Mar	18,037

Liberty	24-Mar	24-Mar	88,365
Limestone	2-Apr	2-Apr	24,016
Live Oak	1-Apr	2-Apr	12,862
Llano	30-Mar	30-Mar	23,824
Madison	30-Mar	30-Mar	14,989
Marion	30-Mar	1-May	10,574
Maverick	30-Mar	30-Mar	60,260
McLennan	24-Mar	24-Mar	261,206
Milam	24-Mar	25-Mar	26,308
Mitchell	3-Apr	3-Apr	8,570
Montgomery	27-Mar	28-Mar	617,800
Nacogdoches	29-Mar	30-Mar	67,771
Navarro	25-Mar	25-Mar	51,510
Newton	30-Mar	30-Mar	14,270
Nueces	25-Mar	26-Mar	372,935
Orange	27-Mar	28-Mar	85,436
Panola	31-Mar	1-Apr	24,184
Pecos	2-Apr	2-Apr	16,101
Polk	25-Mar	27-Mar	52,167
Potter	30-Mar	30-Mar	125,261
Presidio	31-Mar	31-Mar	7,729
Randall	1-Apr	1-Apr	138,742
Refugio	1-Apr	1-Apr	7,393
Robertson	25-Mar	25-Mar	18,215
Rockwall	24-Mar	24-Mar	104,235
Sabine	30-Mar	30-Mar	11,876
San Augustine	30-Mar	30-Mar	8,237
San Jacinto	25-Mar	25-Mar	28,859
San Patricio	27-Mar	30-Mar	66,730
Scurry	26-Mar	27-Mar	17,152
Smith	27-Mar	27-Mar	235,560
Starr	24-Mar	24-Mar	68,280
Stephens	23-Mar	23-Mar	9,769
Stonewall	27-Mar	29-Mar	1,483
Swisher	6-Mar	6-Mar	7,698
Tarrant	23-Mar	23-Mar	2,112,559
Taylor	31-Mar	30-Apr	139,604
Terry	2-Apr	2-Apr	12,943
Travis	24-Mar	25-Mar	1,292,042
Trinity	30-Mar	31-Mar	17,263
Tyler	28-Mar	28-Mar	23,139
Val Verde	23-Mar	24-Mar	49,025

Victoria	1-Apr	2-Apr	95,359
Webb	27-Mar	28-Mar	285,552
Wichita	29-Mar	30-Mar	133,469
Willacy	26-Mar	26-Mar	19,949
Williamson	24-Mar	24-Mar	571,532
Wood	1-Apr	1-Apr	47,020
Young	31-Mar	15-Apr	18,623
Zapata	14-Apr	14-Apr	14,015

**OPERATIONAL PRIORITIES:**

1. Protect life and property.
2. Support rapid & effective response.
3. Collect and disseminate accurate incident information to improve decision-making.
4. Accurately track incident costs associated with assigned resources for cost recovery.
5. Expand and maximize bed capacity.
6. Develop alternative care sites to support local governments and the health care systems.
7. Acquire supplies/equipment to support health care and testing.
8. Protect vulnerable populations.
9. Ensure visibility on progression of the disease.
10. Support local governments.
11. Set communications messaging for the event based of science and the circumstances.

**Region 1 (Includes DDCs 4, 5, 6, and 22)**

**DDC 4 – Hurst** (Includes: Denton, Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise Counties)

**Denton County:** Denton County issued a Stay at Home Order effective April 7 to April 30.

**City of Sanger:** Issued a Stay at Home Order effective April 7 2020.

**Tarrant County:** Fort Worth Fire Department has opened a COVID-19 testing center available to front line health care workers including physicians, nurses, medical assistants and other health professionals. Call the Infections Disease Coordinator at the Joint Emergency Operations Center (EOC) at the City of Fort Worth at 817-714-9709. This number is answered from 8:00 AM to 5:00 PM daily.

**Wise County:** COVID testing site is utilizing the parking lot of the Bridgeport hospital. Bridgeport tests by appointment only for now and the site will be run by Wise Health Systems. Open daily from 9:00 AM -5:00 PM.

**Tarrant County:**

**City of Fort Worth:** The Fort Worth Fire Department (FD) has opened a COVID-19 testing center available to front line health care workers including physicians, nurses, medical assistants, and other health professionals. Call the Infections Disease Coordinator at the Fort Worth Joint Emergency Operations Center at (817) 714-9709 between 8:00 AM and 5:00 PM.

## **DDC 4 – Garland** (Includes: Collin, Dallas, Ellis, Hunt, Kaufman, Navarro and Rockwall Counties)

All State Parks Remain Closed. All TPWD-LE offices remain closed to public.

The following boat ramps are open at these state parks:

- [Choke Canyon State Park](#) - Mason Point ramp
- [Cooper Lake State Park](#) - Tira Boat Ramp
- [Goose Island State Park](#) - main boat ramp
- [Ray Roberts Lake State Park](#) - Sanger and Jordan boat ramps
- [Martin Dies, Jr. State Park](#) - North Cherokee, South Cherokee and Tidelands boat ramps
- [Mustang Island State Park](#) - Corpus Christi Pass and Fish Pass kayak launch areas
- [Sheldon Lake State Park](#) - South boat ramp and paddling access point on Garrett Road

**Dallas County:** [Dallas County issued an amended Declaration of Local Disaster for Public Health Emergency; beginning 11:59 PM April 16 and expiring 11:59 PM April 30. All persons going to an essential business will be required to wear a covering for nose and mouth.](#)

Judge Jenkins announced that hospitals should have enough beds and ventilators if they stay the course and exercise good judgement. The military doctors are subjected to be re-assigned. The feds can buy food for food banks and help with food population. Food banks will start getting federal money.

### **Kay Bailey Hutchinson Convention Center - Federal Medical Station (FMS)**

Dallas County Commissioners Court will not hold an emergency meeting this week to discuss the FMS support contracts at this time. In coordination with the military partners, hospital partner's I and command staff, a transition plan is being developed, if the need arises for a rapid set-up for a step down facility. The plan will be reviewed and approved by Friday, April 17.

Command Staff will begin the demobilization process. Texas Forest Service Incident Management Team (TFS-IMT) will conduct a hot wash, April 16. The TFS-IMT will demobilize on Friday, April 17. The Kay Bailey Hutchinson Convention Center staff has been approved by the City of Dallas to leave a footprint for 30-days, in the event a need is warranted.

The Medical Operations Guide was approved by the Incident Commander (IC) on April 14. A guide book is being developed to provide guidance a rapid set-up if there's a need, in the future. It will be submitted into the playbook. The Guide Book will contain an operations plan to stand-up the facility, personnel roster, process to reactivate the incident command team.

Commander Herrera and the IMT Logistics Chief are working together in developing a set-up plan for easy equipment set-up. All FMS equipment will remain on-site for 30-days. The logistics team will communicate what equipment needs to be returned to HHS.

Naval personnel will continue to work at local hospitals while FMS is waiting on finalization of contractual services. The Dallas County community-based testing sites (CBTS) will begin testing all persons 65 years of age or older, with or without symptoms.

### **NCTTRAC updates**

The NCTTRAC TSA-E MEDICAL COORDINATION CENTER (EMCC): The EMCC remains at full activation seven days a week.

- The EMCC continues to receive and disperse shipments of supplies from the Department of State Health Services and Texas Division of Emergency Management, and assists in the coordination of PPE logistics across the region.
- The EMCC is monitoring many resource requests in TSA-E. NCTTRAC is supporting regional and DSHS efforts in development of alternate care sites as well as ramping up mass fatality planning and coordination of EMS surge transportation. State-wide hospital capacity surveillance continues. The EMCC is facilitating this via EMResource and reporting to the state at 1600 daily.
- EMTF-2 is currently activated in support of COVID-19 events within the region. This includes one MIST member supporting DDC 4b, two critical care ambulances supporting Denton State School, and two RN Strike Teams with a Strike Team Leader in Nacogdoches.
- There is ongoing coordination with FEMA Region 6, DSHS, TDEM, City of Dallas, and US Naval Expeditionary Medical Unit to support the Federal Medical Station in Dallas.

Personnel are currently self-monitoring, but plans are in place for an official personnel health screening process pending arrival of temperature probes.

EMS/transport processes for the FMS are pending final approval of documents.

EMCC at NCTTRAC is actively involved in many regional planning efforts including those related to hospitals, residential care facilities, EMS/law enforcement/fire departments and other first responders, mass fatality planning efforts and alternate care sites.

NCTTRAC continues to intermittently receive shipments of PPE supplies from the SNS, DSHS, and TDEM. To request PPE from these caches, follow the request process outlined in the NCTTRAC-PPE-Resources-Request-Form-and-213RR-v3.0. Due to updated SNS distribution guidance from DSHS, NCTTRAC has updated the PPE Request Form to be submitted attached to a STAR.

For hospital systems that want to facilitate PPE submissions for system facilities, NCTTRAC has developed a new addendum form to the NCTTRAC 213RR allowing hospital systems to submit their PPE requests for multiple facilities into one (1) STAR. Each facility would still need to meet the criteria for being within 3 days of running out of PPE supplies, provide the number of confirmed and/or suspected COVID patients within each facility, and identify each facility's specific PPE needs. The requesting hospital system would then need only to complete one NCTTRAC 213RR and attach it along with the Hospital System PPE Request (spreadsheet) to the STAR.

Currently have 40 pallets of PPE, with an overall capacity of 60 pallets in the warehouse.

Need gloves in sizes S, M, and L; continue to get plenty of size XL.

Received a shipment of N95, KN95, and surgical masks April 14; have a good supply of face shields.

Dallas Incident management Team (IMT) personnel are in place supporting the City/County, Dallas Field Medical Station (FMS) at the Kay Bailey Hutchinson Convention Center. The Dallas City/County established Unified Command under the direction of Assistant Chief Bret Stidham, Dallas Fire-Rescue (DFR). The team will construct an Incident Action Plan (IAP) based on established Incident Objectives. FMS IMT is in the process of building the organizational structure and operational tempo for the event.

Dallas County has contracted with the Olson Group to provide the financial services and tracking of all expenses related to the FMS. The City of Dallas will provide their CAT B expenses to the Olson Group to be included in their daily reporting. A representative from the Olson Group will join the staff at the Incident Command Post (ICP). This representative will serve as the finance section whose purpose will be to capture and document costs being accrued and will be able to provide a comprehensive view of the FMS daily burn rate/overall operation costs as this incident progresses forward.

Dallas Area Rapid Transit (DART) teamed with the National School Lunch program to deliver meals to 300 families in DISD. DART Innovation Department has other projects pending to assist our community.

**Ellis County:** Ellis County plans to use local CERT team to assist with preparing the 4th floor of Navarro Regional Hospital for a potential AMS, if needed.

The County Judge extended the Stay At home Order until April 30.

**Rockwall County:** All churches have been ordered to use televised services. All nursing homes have been ordered to suspend visits. All non-essential gatherings were canceled. Cities of Heath, Fate, Royse City, and McLendon-Chisolm have canceled all public meetings.

**DDC 5 – Mt. Pleasant** (Includes: Bowie, Cass, Delta, Franklin, Hopkins, Lamar, Morris, Red River and Titus Counties)

**Bowie County:** The Berry Telford Unit (TDCJ) has shut down due inmates and staff testing positive for COVID-19. The Telford Unit is not reporting numbers to Bowie County per the Bowie County EOC.

**Delta County:** A local health authority was appointed.

**Hopkins County:** Hopkins County Commissioners Court reaffirmed County Judge Newsom's Disaster Deceleration that was issued April 6. The addition was following Governor Abbott's Deceleration New Safe at Home Order April 1, 2020.

**DDC 6 – Tyler** (Includes: Anderson, Camp, Cherokee, Gregg, Harrison, Henderson, Marion, Panola, Rains, Rusk, Smith, Upshur, Van Zandt and Wood Counties)

Caddo Lake and Neches River National Wildlife Refuges continue to be open for the public, but events are canceled, and the headquarters and visitor centers remain closed.

211 option 6 is open to the public 24/7 to answer questions about COVID-19 symptoms, and related resources are online at <http://www.211.org/services/covid19>. There are two additional ways to connect: help seekers can text "211Help" to 484848, or visit [www.211texas.org](http://www.211texas.org) to web chat with a Community Resource Specialist. This is a local United Way initiative.

On April 15, 211 handled 534 calls. The top unmet needs were: home health care, long-term home health care, undesignated temporary financial assistance, gas money, and food

stamp/SNAP applications. The top calls were: undesignated temporary financial assistance, food stamps/SNAP, electric service payment assistance, disaster food stamps, and pantries. Some feedback from callers that the wait time for option 211 2, (food stamps/SNAP, Medicaid) has been from 45 minutes up to 2 hours.

**Texas Department of Public Safety (DPS):**

Checkpoints (ground travel) –DPS Texas Highway Patrol (THP) is operating checkpoints for COVID-19 screening for traffic inbound from Louisiana. TxDOT is providing signage and barricades for traffic control and routing.

Checkpoints (air travel) - Tyler Pounds Field and Longview Regional: DPS THP is meeting incoming aircraft with report of travel from identified locations and completing monitoring paperwork, per Governor Abbott’s order.

**Texas A&M AgriLife Extension Service:**

Harrison County: CEA ANR seeking input from volunteers about continuing Farm City Week Voice of Agriculture speech contest via some type of web submission. CEA ANR Coordination Water Drop off and pickup points for soil and water samples to be delivered and tested since our office is closed.

**Anderson County:** The CHRISTUS Trinity Clinic Palestine Urgent Care is no longer open for walk-in visits; however, the main location at 3201 S. Loop 256 is open Monday through Friday, 8:00 AM – 3:00 PM, with at least one provider available until 5:00 PM daily. They are still offering Video and Telephone visits for new and established patients who are not able or do not want to come in person. They do maintain the ability to test possible COVID patients; however, that would be determined through a video visit with a provider, and a scheduled time to collect the specimen at the Urgent Care location.

Baylor Scott and White Urgent Care in Palestine had also closed its doors with a message on the front door: “Temporarily Closed Effective Immediately, Sorry for the inconvenience due to the COVID-19 crisis. Please call your primary care provider or nearest ER if you need medical assistance.”

**City of Palestine:** Palestine ISD is feeding two meals a day that are either picked up at a distribution point or being delivered by bus with no great increase over the past week. School work is online or packets, and most staff are working from home during this time.

**Camp County:**

**City of Pittsburg:** applied for a Request for Public Assistance (RPA) for the COVID-19 incident and was approved by FEMA.

Approximately 1,900 meals are being furnished daily (includes breakfast & lunch items) to about three-fourths of the entire student population. These meals are served on weekdays only, with some meals and instructional packets delivered to students who are without transportation. If school starts back in May 2020, City of Pittsburg reports that school district has identified a critical shortage of about 2,000 surgical masks for students and faculty (includes pediatric and adult masks), along with 100 N95 masks.

**Cherokee County:** Commissioner's Court was held on April 14, and was aired via Facebook and YouTube providing an informational update to the community in regards to Cherokee County. The County continues to have CERT Zoom meetings weekly, inviting all elected officials, ISDs, EMS, Long Term Care Facilities, and LEOs.

**Gregg County:**

**City of Longview:** Additional mandatory orders from Mayor Andy Mack as of April 7:

- Businesses are required to have an assigned safety monitor who is tasked with ensuring social distancing and best-hygiene practices are in place and followed.
- Businesses must establish hours for vulnerable populations, and implement purchase limits on high demand items.
- Businesses must also limit occupancy within their stores to 5 persons per 1000 square feet, with a maximum of 450 people.
- Households should limit the number of people going to retail stores.
- Playgrounds will be closed at City parks but green space at parks remains open.
- Residents are strongly encouraged to wear non-medical grade masks or cloth face coverings when outside their residences.
- Residents are encouraged to maintain a voluntary curfew from 10:00 PM to 5:00 AM.
- To coordinate prescreening and referral directly with UT Health East Texas, patients may call (903) 596- DOCS.
- To coordinate prescreening and referral directly with CHRISTUS Trinity Mother Frances, patients may call (903) 606-DOCS. \*\*In the event of an emergency, call 911.
- City of Longview: City-operated health clinic is OPEN. Employees have been encouraged to use Teledoc for telemedicine. City of Longview is encouraging their citizens to contact the CHRISTUS Good Shepherd Health System hotline at 1-800-458-4559 through the City of Longview / Gregg County COVID-19 hotline at (903) 237-1215.

Christus Good Shepard COVID testing clinic established for specific patient population (meet symptom criteria and have been ordered by CHRISTUS Trinity Clinic physician) established. Hours of operation M-F 9:00AM to 11:00AM and 2:00PM to 4:00PM.

Both CHRISTUS Trinity Clinic and UT Health East Texas have expanded telehealth services and online screening tools to best serve their patients. Telehealth services will be HIPPA-compliant.

Additionally, you may visit [www.coronavirus.gov](http://www.coronavirus.gov) and take a "Coronavirus Self-Checker" assessment. This will help you communicate symptoms to your doctor when you call their office before making a visit.

**Henderson County:**

**City of Malakoff:** the May 2 general election was postponed until November 3. A declaration and additional orders were declared, requiring residents to remain and Shelter In Place of residence, effective 11:59 on April 13, 2020 through May 13, 2020 and terminated by action of the mayor and city council. The order determined "essential" and "non-essential" business, prohibiting public or private gatherings outside a single household or living unit, restricting religious and worship services to video and teleconferencing only.



**City of Seven Points:** There will be no court or City Hall business unless it can be done over the phone or internet. There are no jury or bench trials scheduled through mid-May 2020.

**City of Tool:** has amended its shelter in place order, removing the condition to shelter in home per Henderson County EMC.

**Rusk County:**

**City of Tatum:** nutrition center has suspended Thursday lunches for at least two weeks. The Pecan Pie Festival scheduled for April 24 has been canceled.

**Smith County:** Due to the CDC's recommendation, CHRISTUS Trinity Mother Frances is asking all patients, visitors and employees to wear a mask while visiting their facilities. Homemade cloth masks are appropriate for visitors. Providers and health care workers will continue to use appropriate medical masks (PPE) when working. CHRISTUS Trinity Mother Frances is currently requesting donations of homemade cloth masks for visitors and staff (for non-patient care use). Donations can be delivered to the Education Department at 800 S. Beckham Ave., in Tyler from 8:00 AM to 4:00 PM.

Smith County and NDMJ Transportation are teaming up to use the County's Voucher Program to deliver food, water, medication and other necessities to elderly and disabled citizens who do not have transportation. Because of the COVID-19 pandemic, the Texas Department of Transportation has approved Smith County and NDMJ Transportation to use their 5310 grant funds already awarded by the state to deliver essential items at no charge to those who live in rural areas of the county and do not have the means to travel.

The Northeast Texas Public Health District, in partnership with the local government, hospital systems and colleges, has established an additional call center to assist with novel Coronavirus (COVID-19) pre-screening for individuals without primary care physicians. All fishing tournaments at Lake Tyler are suspended until further notice.

**City of Tyler:** [Tyler Transit is reporting fewer riders which may further alter routes, as needed.](#) The Planning and Zoning meeting on April 7 has been moved to virtual.

PHLET lab resumed testing with remaining materials, effective April 6.

The Smith County Tax Office is closed to the public until further notice, but is still working to assist Smith County residents and businesses.

Tyler ISD opened its 9<sup>th</sup> campus (Dixie Elementary) for food distribution. All distribution sites will be open on Good Friday. Meals Distributed: Approximately 31,500.

**City of Tyler:** East Texas Food Bank – ETFB is providing free emergency food boxes (16 meals worth) 4/3/20 at the drive-thru distribution site at the East Texas State Fairgrounds in Tyler. The City of Tyler will extend modified facility operations until Friday, May 1. All events City-operated or in a City facility have been suspended through May 1.

**[DDC 22 Sherman:](#)**

On April 15, 211 handled 175 calls. The top needs requested were: electric service payment assistance, rent payment assistance, undesignated financial assistance, and food stamps/SNAP applications, community mental health agencies, COVID-19 Diagnostic Tests, disaster food stamps, home rehabilitation grants and housing authorities. The top unmet needs were; Rent payment assistance.

## **Region 2 (Includes DDCs 13, 14, 15, 16 Houston, 16 Texas City, 16 Conroe, and DDC Pierce)**

Ten counties received mask and glove supplies from Houston and Tyler TMD units.

**DDC 14 – Lufkin** (Includes: Angelina, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity and Tyler Counties)

Logistics are in the works to set up COVID-19 Testing Stations with canopies/tents with ventilation capability. STARs forthcoming.

Picking up more PPE being delivered to the Army National Guard armories. Pushed more STAR's for COVID-19 tests.

DPS Check points at the 6 locations where vehicles are coming in to Texas from Louisiana are now beginning at 5:00 AM and shutting down at 9:00 PM.

## **DDC 15 – Beaumont** (Includes: Hardin, Jefferson and Orange Counties)

The Southeast Texas Regional Emergency Operations Center has launched a website summarizing and consolidating all information related to COVID-19 activities in Hardin, Jasper, Jefferson, Newton, Orange, and Tyler counties.

<https://covid-19-jeffco.hub.arcgis.com/>

\*These numbers are a compilation from several different health departments and may not be 100% accurate and are up-to-date as of the time of this posting.

Citizens are encouraged to call 409-550-2536 for an appointment for testing. The Call Center is open 24-hours, seven days a week.

If you are looking for information about COVID-19, please do not call the Call Center. You can call 211 option 6 or visit <https://covid-19-jeffco.hub.arcgis.com/>

## **DDC 16 – Houston** (Includes Chambers and Harris Counties)

**Harris County:** Houston health officials are expanding their coronavirus testing and will test anyone, whether they are experiencing symptoms or not. Testing is being done at Delmar Complex and Butler Stadium, and while you can get tested without feeling sick, there are some things you need to know before you go. If you'd like to be tested for coronavirus, you must first call 832-393-4220 between 9:00 AM and 7:00 PM to get a code. Once you get that code, you will be told which of the two testing sites to go to. The testing is free, but you will be asked to bring your insurance so health officials can take down that information. There are several locations in

the Houston-area where you can get tested for free. Some of the testing sites have announced major changes to their schedule.

#### **DDC 16 – Texas City** (Includes: Brazoria and Galveston Counties)

**Brazoria County:** City of Richwood has closed Richwood City Hall to public access. City playground equipment and public restrooms will also be closed, while walking trails will remain open.

Essential services will continue as normal. Public works and the Police Department are still working and performing their daily duties. Office staff can be reached at their regular numbers and no city services are being discontinued. The city will have office staff working remotely and here within the building, though all our contact with the public will be limited to appointment only.

Utility Payments may still be made using the drop box located outside of City Hall, online at [www.Xpressbillpay.com](http://www.Xpressbillpay.com) , or over the phone. There will be no late fees nor disconnects during this time.

**Galveston County:** Galveston Health District announced it will open its free COVID-19 testing to anyone, regardless of symptoms, and expand its drive-through testing to Galveston.

Testing will be available in Galveston from Thursday-Saturday (April 16-18) by appointment only at Fire Station No. 5, 5728 Ball St. To make an appointment in Galveston, please call 409-978-4080.

Testing will continue to be available by appointment only in Texas City at the Galveston County Health District, 9850 Emmett F. Lowry Expressway. To make an appointment in Texas City, please call 409-978-4040.

#### **DDC 16C – Conroe** (Includes: Liberty, Montgomery and Walker Counties)

**Liberty County:** Liberty County Executive Order issued by County Judge “Stay Safe” Emergency Measures on March 24, 2020 Executive Order 032420-000613.

**Walker County:** Walker County, 04/09/2020. Walker County Judge Ordered “Stay at Home Order.” All individuals currently living in Walker County, are ordered to Stay Home, which aligns with Governor Abbott GA-14 Executive Order.

**Waller County:** City of Prairie View Mayor ordered “Stay at Home” for Prairie View, Waller County.

#### **DDC 16D – Rosenberg** (Includes: Austin, Colorado, Fort Bend, Matagorda and Wharton (Counties))

DDEOC 16D remains activated, virtually at Level 2, supporting resource requests and situational awareness, supported by one Military District Coordinators TMD, five Red Cross personnel. All jurisdictions have either implemented their own active disaster declarations and safe in place orders and/or participated in countywide declarations with unanimous mayor and judge consent fully supporting Governor Abbott’s Executive Orders.

**Austin County:** All Government functions are open, but the facilities are closed. All schools are closed. The EOC is at Activation Level 3.

Testing Screening Site(s): 1  
*Belleville Medical Center  
44 North Cummings St  
Belleville, TX 77418  
979-413-7400*

LHA Dr. Bosse 267-620-1100  
Chief Morris EMS

**Colorado County:** Colorado County Judge and OEM assisted TMD these last few days in inspection of the closed former Weimar Medical Center identifying logistical requirements for reactivation.

Testing Screening Site(s): 3

- 1. OakBend Sandhill  
4911 Sandhill Drive  
Sugar Land, Texas  
281-238-7870*
- 2. Smart Financial Center  
18111 Lexington Blvd  
Sugar Land, TX 77479*
- 3. Fort Bend County Fairgrounds  
4310 TX-36  
Rosenberg, TX 77471*

Epidemiological surveillance resources are focusing on one or more possible outbreak clusters at Richmond State Supported Living Center. Coordination for Fort Bend County Health and Human Services (FBCHHS) coordinates syndromic surveillance, supported by DSHS Region 5/6 South and 16D DDC. Disaster District Chair Captain Derek Rodriguez approves high priority tasking, concerning STAR concerning resource request for 20 medical beds and 1500 additional test kits and/or viral testing medium required to support the 300 Functional and Access Needs residents and over 1200 full time staff.

**Fort Bend County:** Fort Bend County Health and Human Services (FBCHHS) are now operationally supporting their own drive-thru testing at screening locations in the Cities of Richmond, Rosenberg, and Sugar Land for high-risk individuals only. The Office of Emergency Management is assisting with the internal entity notification of cases.

**City of Richmond:** Oak Bend Medical Center has opened a private supported testing site at its Sandhill location. Private insurance or a form of payment are required. The charge is \$100.00 without insurance.

**City of Belleville:** Drive-thru testing is available at Belleville Medical Center from 0900-1300 by physician order by appointment only.

**City of Rosenberg:** Fort Bend County has opened a public supported testing site at Fort Bend County Fairgrounds drive thru testing 0900-1500. There is no charge for services.

**City of Sugar Land:** United Memorial Medical Center has opened a supported testing site at Smart Financial Center Drive., The site supports drive thru testing Tuesday 1000-1600, and Wed-Friday 0900-1600. There is no charge for services. EMC Pat Hughes and Mayor Joe Zimmerman anticipate being able to support almost 200 tests of high risk patients, pending available resources, until the conclusion of today. A secondary site is in planning for utilization at the Brazos River Park.

**Matagorda County:** County Judge Spenrath alongside the Matagorda Commissioner's Court, County Sheriff, County Constables, and EMC Amanda Campos held a joint news conference yesterday reinforcing Matagorda Counties shelter-in-place proclamation and reminding residents of the counties enforcement of the governor's executive orders. All Government functions are open, but facilities are closed. All schools are closed. There are no jurisdictions with a letter to the governor or with a Stay/Shelter in Place order. Screening locations are not available yet, but there is planning for first responders only. The jurisdiction is at Activation Level 3.

**Montgomery County:** Montgomery County awaiting test kits and PPE to start test site. County Judge Keough ordered a curfew to be in place at 11:59 PM till 6:00 AM throughout the county. Residents of Montgomery County may leave their residence for "Essential Activities". Essential Activities are defined in the Order of Curfew. These are infection control precautions to stop the spread of COVID-19.

**City of Bay City:** Citizens the age of 17 and under must abide by a curfew from 10:00 PM to 8:00 AM. There is a current Disaster Declaration that remain in effect until further notice. Testing is available at Matagorda Medical Center physician order and appointment only.

Testing Site:  
Matagorda Regional Medical Center  
104 7th St,  
Bay City, TX 77414

**Wharton County:** Community spread confirmed in a local supermarket, has led to the activation of two screening locations both manned and supported by El Campo Memorial Hospital. City of El Campo and Wharton.

City of Wharton EMS Medical Director Dr Jeffrey Goobels 979-532-1700  
City of Wharton Chief M EMS-John Kowalik 979-532-2491

**City of East Bernard:** There is a current Disaster Declaration expiring 30 MAY 2020.

**City of El Campo:** Testing Sites:

El Campo Memorial Hospital will begin drive-up screening followed with testing if necessary, today April 10, 2020, @ 2:30 p.m. through 7 p.m., at the following El Campo locations.

El Campo Civic Center  
2350 N. Mechanic St.

El Campo, Texas 77437

El Campo Middle School  
410 FM 2765  
El Campo, Texas 77437

**City of Wharton:** There is a current Disaster Declaration until further notice.

**Region 3 (Includes DDCs 19, 20, 21, and 24)**

**DDC 19 – Laredo** (Includes: Jim Hogg, Starr, Webb and Zapata, Counties)

**Disaster Declarations:** Webb County, City of Laredo, Zapata County, Starr County, City of La Grulla, Jim Hogg County, City of Rio Bravo, City of Roma, City of Escobares, Rio Grande City, and City of El Cenizo.

**Star County:** Starr County's Declaration for Disaster for Public Health Emergency that has been extended to May 18, 2020

**Webb County:** The City of Laredo has set-up their drive thru test site at the Park and Ride located at 1819 E. Hillside Rd. Laredo passed an order that parents and guardians are prohibited from taking minor children to any grocery store, convenience store, or big box store, unless doing so is necessary because of a lack of alternate childcare.

**Zapata County:** Amended their Shelter in Place and Order on Gatherings until April 28, 2020.

**DDC 20 – Corpus Christi** (Includes: Aransas, Bee, Brooks, Duval, Jim Wells, Kenedy, Kleberg, Live Oak, Nueces, Refugio and San Patricio Counties)

**2-1-1 Texas/United Way HELPLINE:**

Coastal Bend Region Service area: Aransas, Bee, Brooks, Duval, Jim Wells, Kenedy, Kleberg, Live Oak, McMullen, Nueces, Refugio, San Patricio counties.

There is now a live chat feature available in both English and Spanish through the 211 website. [www.211texas.org](http://www.211texas.org)

Between March 14 & April 14: 2-1-1 received 2,795 calls with an average length of 4.84 minutes

Total Call Volume 4/14/2020: 170 calls with an average of 6.17 minutes

April 14 Top 5 call request for Coastal Bend region:

- Electric Bill Payment Assistance
- Food Stamps/SNAP Application
- Rent Payment Assistance
- Undesignated Temporary Financial Assistance

April 14 unmet call needs for Coastal Bend region:

- Disaster Food Stamps (has not been authorized by federal/state yet)

**Coastal Bend Regional Advisory Council (CBRAC) EMTF-11:** Staff continue to gather, and share COVID-19 information with city and county leadership, along with bed and ventilator availability. Monitoring hospital daily reporting guidelines, all CBRAC hospitals remain 100% compliant with the reporting expectation. Continue to receive shipments of PPE which are being prioritized and distributed regionally. Planning continues for the COVID-19 Alternate Care Site (ACS). Currently developing our response to Deloitte's request for information on our PPE distribution process. Hospitals are being monitored for presentations and admissions suspect to COVID-19. TMD personnel continue to support as needed.

**Aransas County:** Monitoring daily Facebook feeds by the Chamber with community leaders and the public. Coordinating with local doctors to confirm they are aware of DSHS public referrals. Monitoring and patrolling major food chain stores for crowd control. Public service employees briefed on the best practices and elected offices are working on plans to limit access of the public but still provide service.

**Brooks County:** On April 9, Brooks County issued an order requiring people of the age of 5 and older to wear some form of covering over the nose and mouth when in public.

**Duval County:** Duval County has issued a Stay at Home Order effective at 11:59 pm on March 27th through 11:00pm April 26th. City of San Diego and Duval County are enforcing the 4 executive orders from the governor. Grocery stores, Family dollar and General dollar are letting 10 people in at a time. Hours of operation closed earlier. Stores are checking ID's to let only locals' shop.

**Kleberg County:** Kleberg County will issue a Stay at Home Order effective at 11:59 pm on March 27th through 11:59 PM on April 30. Kleberg County has officially opened a Regional Testing facility as of Saturday, March 21. The primary counties that it will be serving are residents from Kleberg, Brooks, Jim Wells, Duval, Jim Hogg, Kennedy and any other Counties in need of testing. They are in need of additional supplies for this testing site.

**Live Oak County:** The Joint Stay at Home order for Live Oak County, City of George West, and City of Three Rivers was amended to continue until 11:59 PM on April 30.

**Nueces County:**

**City of Corpus Christi:** A joint taskforce has been created consisting of city leadership, county leadership, Texas A&M University at Corpus Christi (TAMU-CC) leadership and other local organizations. The goal of the taskforce is to address public concerns & questions regarding COVID-19 and social distancing. The next drive thru testing will be held April 16 starting at 8:00 AM at the Old Memorial Hospital parking lot.

The "stay at home order" has been extended until April 30th. On March 27th all public, private and commercial laboratories conducting COVID-19 testing were ordered to report the number of positive and negative test to the EMC. The water utilities department is ceasing rentals of campsite and RV sites at Sunrise Beach until April 30. The Sunrise Beach campground and

waterfront are closed. The parks will remain closed through April 30.

**Port of Corpus Christi:** To date, 1,965 gallons of hand sanitizer have been distributed to area first responders, critical Port industry workers and hospitals as part of Operation Hand Sanitizer 1 & 2. The remaining product is on-site and will be distributed at a later date/time.

PCCA CEO extends the “stay at home order” outlined by HR thru May 1. No in-person visitors, contractors, or vendors shall be allowed at the administration or annex buildings through Friday, May 1st. The Port will also close the East and West fishing areas located off the Joe Fulton International Corridor.

**Refugio County:** The following offices have limited free access and are conducting business via email, phone, online, fax, and drop box: Adult Probation, County District Clerk, Justice of the Peace Precinct #1, County Clerk and Tax Collector, County Appraisal District, and AgriLife Extension Service. The following municipal offices have limited free access in place: Austwell City Hall, Bayside City Hall, Refugio City Hall, Woodsboro City Hall.

Free access Limited means: doors are locked, customers are screened prior to being allowed into offices.

Refugio County Sheriff’s Administration Office is closed to the public. 911 service and emergency response are not affected. Refugio County Jail is closed to family visitation. Refugio County Library is closed to the public. Elderly Services advised the lunches served at the Williamson Center at noon are suspended. All four Road and Bridge Precincts report normal operation with Social Distancing in effect.

**San Patricio County:** A county wide curfew is in effect from 11:00 PM to 5:00 AM for persons not performing essential jobs. A new centralized email is available for the Emergency Operations Center ([eoc@co.san-patricio.tx.us](mailto:eoc@co.san-patricio.tx.us)). In addition, the county has set up a COVID-19 phone bank that is in operation from 8-5 Monday thru Friday. (361-201-0551). A new community information website is available at <http://www.sanpatem.com>

Care.com is increasing in-home child care for frontline workers. Workers looking for child care as well as prospective caregivers can enroll at <https://texasfrontline.care.com/>. Childcare facilities within the county remain in operation, following guidelines instituted by the Department of Health and Human Services, but at a reduced operating capacity. The Coastal Bend Regional Advisory Council has two (2) days’ worth of medical supplies and will be providing San Patricio County with 150 N95 masks, 150 surgical masks and 1000 gloves for distribution.

The Coastal Bend Regional Advisory Council has provided San Patricio County with 150 N95 masks, 150 surgical masks and 1000 pairs of gloves for further distribution. Priority is being given to smaller agencies that lack PPE supplies. Schools remain closed thru May 4th and many districts are conducting in-home instruction. Courts are limiting actions to only those that are absolutely necessary. The County Court of Law has implemented an Infection Disease Protocol.



They are asking persons with a scheduled appearance, who are experiencing symptoms to make alternative arrangements, rescheduling all bond returnable, and encouraging everyone to make alternative arrangements to avoid in person hearings whenever possible. City of Ingleside has closed all boat ramps and is encouraging all persons to wear masks in public. All cities report they are following county and state guidance regarding COVID-19 precautions.

**City of Aransas Pass:** All city lobbies and all libraries, except PD, are closed, with all business being conducted by phone or online. All city parks are open. Procedures were modified for PD & FD responses with emphasis on social distancing. All staff travel and all events organized by the city have been canceled.

**DDC 21 – Weslaco** (Includes: Cameron, Hidalgo and Willacy Counties)

**Texas Military Department:** In coordination with Military District Coordinator (MDC)-21, TMD personnel continue to assist with the Rio Grande Valley Food Bank in food product distribution operations to serve counties of Cameron, Hidalgo, and Willacy.

TMD personnel were assigned to the Rio Grande Valley Hospital Preparedness Program to assist in the medical personal protective equipment (PPE) distribution to local healthcare facilities.

**Hospital Preparedness Program (TSA-V):** HPP continues to maintain situational awareness with local healthcare facilities and EMS Agencies on current medical personal protective equipment resources.

**Cameron County:** City of Brownsville voted on Wednesday April 15 to make changes to the city's sick leave policies and provided updates to coronavirus actions. The policy update was made in an effort to provide newly employed first responders with new medical leave options. City of Brownsville continues to operate a drive-thru testing site.

Cameron County's new mandate went into effect requiring facial coverings. Facial covering can include items such as bandanas, sewn or cloth face coverings, handkerchiefs, or a piece of clothing. The mandate also includes social distancing of six feet apart. All travel deemed essential shall be limited to no more than two people per vehicle. If possible, limit travel to only one person in a vehicle. If more than one person is in a vehicle, facemasks are required for all occupants. No children under 14 may accompany parents or guardians for routine grocery, supplies or gasoline replenishing trips. Situations may vary when it comes to a parent or guardian being a single parent. Violations of the order could result in arrest and a fine up to \$1,000.

The Cameron County Sheriff's Office implemented a special task force to enforce the Stay-at-Home order.

On April 3 the City of South Padre Island began using vehicle checkpoints to enforce the County stay at home orders.

**Hidalgo County:** In addition to the existing Shelter-At-Home mandate, Hidalgo County has amended a new 24-hour curfew for persons under age 17, unless the minor is accompanied by a parent or engaged in an essential service or emergency. The existing Shelter-At-Home mandate will also become a curfew for everyone ages 18 and older between 11:00 PM and 5:00 AM. Only

people engaged in essential services or emergencies may be out on the streets between these hours.

The Hidalgo County Sheriff's Office is enforcing the Stay-at-Home orders. Individuals not in compliance will receive a citation or be arrested for violating the order.

The Cities of Mission, Weslaco, Palmview, Edinburg and Elsa have all mandated that residents comply with CDC recommendations and wear face coverings in public settings.

**City of Edcouch:** Checkpoints are being setup within their jurisdiction to enforce Hidalgo County Shelter at Home Order.

**City of Weslaco:** Is enforcing no more than two (2) individuals per group may enter any business at any given time. Enforcement of the order began on April 2.

**Willacy County:** The Willacy County Judge reminded residents of the importance of the Stay-at-Home Order and the enforcement of the order.

**City of Raymondville:** Raymondville Police Department began the enforcement of the Willacy Countywide State-at-Home order.

**DDC 24 – Del Rio** (Includes: Dimmit, Edwards, La Salle, Kinney, Maverick, Real, Uvalde, Val Verde and Zavala Counties)

**Kickapoo Traditional Tribe of Texas (KTTT):** Currently, there is a Tribal Government shut down in place. An emergency declaration was issued on the evening of March 13 to scale down on-site operations to only essential personnel.

On March 23, the Tribal Council declared a State of Emergency on the reservation that directed (a) senior staff to seek federal assistance and (b) Tribal members to shelter-in-place. Starting March 24, all on-site operations were discontinued; senior government staff continue to work from home. Only the Tribal Police Department and the Clinic are operating on-site at this time.

The Tribe's casino and hotel closed on March 19 and will remain closed until it is deemed safe to open for the community. At this time, casino and hotel employees (excluding a small group working security) are on paid administrative leave. All Tribal government employees continue to be paid as well.

KITT continues to adhere to the mandates, recommendations, and safety precautions provided by the Governor's office and monitor those promulgated by the City of Eagle Pass and Maverick County.

**Dimmit County:**

[April 15 Executive Order \(addition and extension\) issued; Order extended for 30 days, Voluntary use of masks/face covering in public](#)

April 7, Special City Council Meeting – Restrictions set in place for 30 days unless extended by City Council.

- All residents who have traveled to an area where the virus has been reported to be spreading are required to:
  - Stay home or self-quarantine for 14 days.
  - Monitor health and practice social distancing.
  - No public/private gatherings (indoor & outdoor of 10 people or more.
  - No more than 2 persons in a vehicle at one time (exception of essential travel/services).
- 24-hour curfew for children under the age of 18, unless under supervision of adult, parent, grandparent, guardian, close relative Monday through Sunday (exception for those working).

Dimmit Regional Hospital (DRH) Resources are in limited supply. Have received limited supply of medical equipment. Number of items in inventory not provided. As of April 13, DRH is at Full Activation.

**Kinney County:** April 3, City of Brackettville Amended Declaration with public restrictions. Brackett Independent School District will provide lunch for students from 11:30 AM to 12:30 PM. A student ID is required.

**La Salle County:** The STAR request for PPE that was submitted on April 6 is waiting to be filled.

**Maverick County:** Maverick County had an emergency Commissioners Court meeting to approve a sixth declaration, enhancing public health emergency measures. This includes the authorization of section 6: covering of nose and mouth directives. On April 7, Maverick County amended their declaration.

On April 7, City of Eagle Pass approved resolution 2020-22R updating with Exhibit 2, which among other items requires covering of nose and mouth to residents of City of Eagle Pass.

An additional meeting held with local health authority and UMC, to review existing test site and standardized distributed test orders and documentation.

An assignment of a task force to assist local health authority to support in monitoring current investigation of cases within County and City of Eagle Pass.

Community Hotline has tripled their call volume, in assisting both medical assistance and general declaration guidance. The EOC Task Force was active, they had closed two non-complying business, and issued two citations, referencing local emergency declarations.

EOC has secured with South Texas Food Bank a free senior food distribution for Quemado Texas on Wednesday April 15 and Eagle Pass/Maverick for Thursday April 16.

Additional direction to structure a centralized mobile testing facility will assist the EOC in assessing facilities that meet community criteria's.

EOC is also looking for different but legitimate vendors for PPE, for mobile testing protocols.

**Real County:** On April 3, The County extended their declaration for an additional 30 days.

**Uvalde County:** PPE supplies, level 2, isolation gowns, N95 masks, and hand sanitizer were requested through STARs for Uvalde Memorial Hospital.

**Val Verde County:** Val Verde County will be conducting another disinfectant supply to the public for home disinfection. County Staff stay-at-home directive is extended another two weeks. Val Verde to utilize graphic roadway signs to keep public informed of COVID-19 and safety precautions one should take. Val Verde Commissioners Court to meet next week to consider an extension since the county declaration is due to expire April 21, 2020.

Verde County issued a second amended Declaration of Local Disaster for Public Health Emergency; expiring 11:59 April 20.

- Suspend eviction hearings and writs of possession for at least the next 60 days.
- If someone in a household has tested positive for coronavirus, the household is ordered to isolate at home.
- Public and private schools and institutions of higher education are instructed by this order to provide a safety plan to the Val Verde County Emergency Management Office 72 hours before students return to a classroom setting.
- All business establishments shall require all employees who have face-to-face contact with the public to wear PPE; face masks, and gloves and any other PPE appropriate to prevent spread of coronavirus.
- Limit shopping to individuals age 65 and over during a specified date and time, the establishment shall give notice of the designated date and time to the County of Val Verde and the City of Del Rio.

Val Verde and the City of Del Rio met with Mexico, (City of Acuna) leadership in attempt to work together to limit/deter traffic of persons over the Easter break.

April 14, Val Verde County is now requiring face and mouth covering (like a mask) for everyone while in public.

Acuña, MX (sister city of Del Rio) City officials will be restricting international travel on the Del Rio-Acuña international bridge, following recommendations by Mexico's federal government due to the COVID-19 pandemic.

**Zavala County:** The Zavala County Commissioner's Court appointed Dr. Alfonso Luevano as the Medical Health Authority. Communicate and Coordinate with the DSHS Region 8 and local partners and support any required needs of confirmed cases in Zavala County. The Zavala County Nutrition Centers in Crystal City, La Pryor and Batesville are feeding the elderly. The Sheriff's Department is delivering meals to the elderly who cannot pickup their meal at the nutrition center. Religious organizations and churches are practicing social distancing by performing their Mass and Worshiping online via Facebook and YouTube.

**City of Crystal City:** On April 9, 2020, the City passed a resolution, Mayoral Declaration Amendment #2. The City of Crystal City Declared a Local State of Disaster Due to Public Health Emergency. The City of Crystal City has added sections to its Proclamation, they include; Sec 7. A general curfew for Crystal City, Texas will be 10:00pm -5:00am for all Crystal City residents, except law enforcement officials and emergency personnel. Crystal City EMS is in contact with Regional Medical Operations Center San Antonio (RMOC-SA) and STRAC - Southwest Texas Regional Advisory Council. The Crystal City ISD is feeding meals to students weekly; a total 36,079 meals served during the four weeks of COVID-19 school closure. The district is serving meals through grab and go curbside service at the central kitchen. Vida Y Salud Health Systems has implemented measures to safeguard their employees, established patients and vendors. Vida Y Salud will not be seeing patients face to face. All business conducted via telephone or using electronic means such as smart phones, computers or other media for treatment via Telemedicine/Telehealth Service. The Vida Y Salud Health Systems (clinic) was very limited in PPE.

**Middle Rio Grande Development Council (MRGDC):** On April 15, a virtual town hall meeting with US Senator Cruz was held on the pandemic response. The discussion focused on pandemic response including the need for more testing equipment/supplies, PPE, etc, and economic stabilization during the pandemic response and after.

211 Call Center: MRGDC thru 4/14/20 Referrals to Resources:

- Supplemental Nutrition Assistance Program (SNAP).
- Direct Emergency Payments (Government Stimulus).
- COVID-19 Unemployment Benefits.
- Social Services, Social and Financial Services.
- Your Texas Benefits.

#### **Region 4 (Includes DDCs 8, 9, and 10)**

**DDC 8 – El Paso** (Includes: Brewster, Culberson, El Paso, Hudspeth, Jeff Davis and Presidio Counties)

Multiple STAR requests are being processed.

**El Paso County:** An amended order requires residents returning home from a travel distance of 100 miles or more to self-quarantine for 14 days.

US Army Corp of Engineers (USACE) is in contact with local OEM to conduct an assessment of vacant hospital facilities to sanitize and clean if needed to increase hospital bed capacity.

The City and County of El Paso is working with homeless shelters and keeping up with overflow and are using recreation centers for this overflow.

**City of El Paso:** [The City and County of El Paso are working on completing the non-congregate shelter paperwork to get this process started.](#)

The City of El Paso extended its shelter in place directive until May 17. Ysleta ISD is suspending meal pickups at Del Valle Middle School after an employee involved in the program may have been exposed. For now, families that pick up meals at Del Valle Middle School can pick up lunches at Del Valle High School instead.

The first Isolation/Quarantine Site is now operational at an area hotel for: First Responders and general population who are suspected or have tested COVID positive, and do not have a readily available location to isolate or quarantine.

EOC Planning is coordinating with funeral homes, Medical Examiner's Office, and cemetery services for fatality management and protocols for handling disposition of COVID-19 fatalities and working with homeless shelters to address overflow and quarantine challenges due to health authority orders.

Mexico is allowing full access to cross their borders into Mexico. Entry into the U.S. is limited to U.S. citizens and legal residents for essential business.

Texas Tech is seeing patients at their clinical spaces and are sending those meeting the screening parameters to the testing site at 301 George Perry. They are conducting screenings at all their clinics and have done test swabs in coordination with the Health Department for the negative confirmation testing on their clinic employees prior to returning to work authorization.

There is a separate private entity that is conducting drive thru testing for a cost to the local seeking testing.

The El Paso Food Bank has set up five points of distribution (PODs). Law Enforcement is assisting with traffic flow.

**City of Socorro:** Suspending all courts, as well as the programming in the recreation centers.

**DDC 9B – Midland** (Includes: Andrews, Borden, Dawson, Ector, Gaines, Glasscock, Howard, Martin, Midland and Winkler Counties)

**Andrews County:** Andrews County issued a stay at home order effective April 4 till April 30.

**Ector County:** [Ector County has closed its EOC and are operating it virtually.](#)

**DDC 10 – San Angelo** (Includes: Coke, Concho, Crockett, Irion, Kimble, Mason, McCulloch, Menard, Reagan, Schleicher, Sterling, Sutton and Tom Green Counties)

**Mason County:** PPE non-HPP was delivered.

**Tom Green County:** City of San Angelo Officials closed all parks, walking trails and lakes starting Thursday April 9. Supply of test kits and PPE to continue the support of two drive through testing sites continues to be an issue.

**Region 5** (Includes DDCs 1, 2, 3, and 7)

**DDC 1 – Amarillo** (Includes: Armstrong, Briscoe, Carson, Castro, Childress, Collingsworth, Dallam, Deaf Smith, Donley, Gray, Hall, Hansford, Hartley, Hemphill, Hutchinson, Lipscomb, Moore, Ochiltree, Oldham, Parmer, Potter, Randall, Roberts, Sherman, Swisher and Wheeler Counties)

Shortage of PPE and medications for all jurisdictions is the most critical unresolved issue in the district.

**DDC 2 – Lubbock** (Includes: Bailey, Cochran, Crosby, Dickens, Floyd, Garza, Hale, Hockley, King, Lamb, Lubbock, Lynn, Motley, Terry and Yoakum Counties)

PPE shortages continue to be the main issue impacting most jurisdictions. Covenant Medical Group has opened drive-thru screening/testing clinic at Covenant Medical Group – FM179 and Donald Preston Drive (Wolfforth) 8:00 AM – 7:00 PM (M – F) 9:00 AM – 5:00 PM (Saturday) Noon – 5:00 PM (Sunday).

**Garza County:** Garza County Courthouse is closed to the public the week of April 6.

**Hale County:**

**City of Plainview:** Stay at Home Order extended to April 30, 2020.

**Lubbock County:**

**City of Lubbock:** Stay at Home Order extended to April 30, 2020.

**Terry County:** [Terry County has extended their disaster declaration and stay at home order.](#)

**DDC 3 – Wichita Falls** (Includes: Archer, Baylor, Clay, Cottle, Foard, Hardeman, Jack, Wichita, Wilbarger and Young Counties)

The District received pallets worth of PPE and HCC began distributing Tuesday April 14. Seymour Hospital is low on gowns.

**Baylor County:**

**City of Seymour:** Passed new ordinances to mitigate COVID spread.

**Clay County:** Clay County amended their COVID related orders on April 9.

**Wichita County:**

**City of Wichita Falls:** The City of Wichita Falls amended the Shelter in Place Order. TMD has conducted the site assessment at Kay Yeager Coliseum in Wichita Falls for a potential alternative care site.

**DDC 7 – Abilene** (Includes: Brown, Callahan, Coleman, Comanche, Eastland, Fisher, Haskell, Jones, Kent, Knox, Mitchell, Nolan, Runnels, Scurry, Shackelford, Stephens, Stonewall, Throckmorton and Taylor Counties)

Shipments of medical PPE through the Regional Advisory Councils (RACs) and National Guard armories have increased and some local agencies are finding success with ordering supplies through vendors.

**Mitchell County:** City of Colorado issued a disaster declaration.

**Runnels County:** The cities of Miles and Winters issued disaster declarations.

**Shackelford County:** City of Moran issued a disaster declaration.

**Stephens County:** City of Breckenridge issued a disaster declaration.

**Taylor County:** The cities of Abilene and Merkel issued disaster declarations.

**The City of Abilene:** The City of Abilene has opened an isolation shelter. It is fully operational and currently has one guest. On-site medical staff and ICP are providing support.

### **Region 6 (Includes DDCs 11, 12, 17, 18A, 18B, and 23)**

**DDC 11 – Waco** (Includes: Bosque, Falls, Freestone, Hill, Limestone and McLennan Counties)  
The shortage of medical PPE supplies is the most critical unresolved issue.

**Limestone County:** City of Mexia curfew is in effect from 10:00 PM to 5:00 AM, starting on April 11 at 10:00 PM through April 15 at 5:00 AM.

**DDC 12 – Austin** (Includes: Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano, Travis and Williamson Counties)

#### **Burnet County:**

**City of Marble Falls:** In the City of Marble Falls, a social media push was sent regarding CDC's recommendation on wearing cloth masks in public. Their fact sheet on Governor Abbott's Stay at Home order was revised and sent out. There have been an estimated 120 businesses in the City of Marble Falls that have ceased operations. They assisted MFAEMS and MFFR in obtaining donation of bleach for disinfection purposes.

The Highland Lakes Crisis Network is collecting and distributing food to individuals who cannot/should not get out. Requests can be made online at:  
<https://www.highlandlakescrisisnetwork.com/>

**Travis County:** All individuals currently living within Travis County are ordered to stay at home or at their place of residence, and to practice Social Distancing and Face Covering Requirements.

After an update in the CDC recommendations, Austin-Travis County announced it is mandating order # 2020 - 7 the use of fabric face coverings by the general public when conducting essential activities or essential business outside of their residence.

The City of Austin and Travis County are extending their "Stay Home – work Safe" orders until May 8<sup>th</sup> to take effect following the expiration of the first version on April 13, 2020 at 11:59 PM.

**City of Pflugerville:** The City of Pflugerville Recycle Center, 15500 Sun Light Near Way, reopens on Friday, April 17 to provide residents an opportunity to drop off recyclables and tree limbs. An inspirational banner now hangs on FM 1825 to encourage residents to stay home, safe and



#PflugervilleStrong. It also promotes the City's COVID-19 page, [www.pflugervilletx.gov/virus](http://www.pflugervilletx.gov/virus). Blue lights have now been installed on all city facilities for the launch of a Blue Light campaign to support healthcare and essential workers.

**Williamson County:** Williamson County has updated all stakeholders on latest COVID-19 data. Continued work with WCCHD on transition planning to include WCCHD updates to their SOP for new notifications. Dell will be donating 1000 N95 masks. A first responder testing plan has been completed. Continued planning with WCCHD Ops, IC, and Logs for increased social distancing and increased remote working needs for the agency. Continued expansion of WilCo Medical Reserve Corps. The external GIS dashboard will continue to be maintained and updated.

**City of Cedar Park:** The City of Cedar Park Emergency Management received face shields for first responders. The City put out messaging about weekend park closures, food pantries and donation tents. Code Enforcement removed spontaneous donation tents from city right of ways. The city has closed all public, semi-public, and homeowner association owned and/or operated playground equipment, playscapes, pools, splash pads, pavilions, exercise equipment, and drinking water fountains.

**City of Georgetown:** Georgetown ISD is serving meals Monday through Friday from 11:00 AM to 1:00 PM at Frost and Purl Elementary Schools, and Tippit Middle School. The Georgetown Fire Department's gown shipment was canceled. They are creating a decontamination process for modified gowns. Logistics facilities received surgical masks and are distributing. Economic Development closed small business applications. They received 175 applications and will award 70.

**City of Round Rock:** The City of Round Rock has taken a number of steps to deal with the health threat posed by the Coronavirus (COVID-19), including closing walk-in traffic to lobbies at City buildings — with the exception of the Police lobby, which remains open. Board and commission meetings are being video-conferenced, and we are continuing to aggressively share information on the virus from trusted public health agencies.

**DDC 17 – Victoria** (Includes Calhoun, Dewitt, Goliad, Gonzales, Jackson, Lavaca and Victoria Counties)

The shortage of PPE and sanitizer is the most critical unresolved issues for Law Enforcement and Healthcare personnel in the district.

**Calhoun County:** County Judge signed an Emergency Order closing beaches, piers and parks.

**DDC 23 – Killeen** (Includes: Bell, Coryell, Hamilton, Lampasas, Milam, Mills and San Saba Counties)

**Fort Hood Army Base:** All patrons and employees entering or working at the Fort Hood Army Air Force Exchange Service (AAFES), Commissary Stores/Shops and food establishments are required to wear a mask or face covering.

**Coryell County:** Coryell County EMC reports that DSHS will now report TDCJ positive cases each Friday starting this week. Over 200 TDCJ Correction Officers have been tested to date.

Concerns with TDCJ Prison population being impacted with positive cases with City of Gatesville Units. Coryell County Judge has issued Disaster Declaration Directive #2 specific to residents living in the County and non-residents transiting into and out of the county proper – restricting travel and routine visits to only allow essential business and support operations and infrastructure. Coryell County has instituted a Shelter-in-Place Order as of April 9.

**Lampasas County:** Recovery guidance was provided to the Lampasas County EMC specific to PNP and PA assistance issues. STAR submissions updated with new quantity amounts and resubmitted for processing. Coordinating PPE shipments to local County EMC's for pick-up in Austin. PPE is specific to those counties with current positive cases. PPE will be sent to the local armories around the state for distribution to counties with current positive cases on record. DC's will coordinate with the local armory to coordinate distribution of the items into the possession of the County EMC. At that point the items will be further distributed into local jurisdiction EMC possession. These are limited PPE items at this point – additional PPE is arriving each day but delayed in statewide distribution currently. Working STAR Board issues with locals – having coordination issues with RAC/HPP – County request process being duplicated and or filled at various levels with no check-and-balance throughout process – having to work through each request and run down current status with multiple supporting groups RAC/HPP/ County – and others. Killeen assisted San Saba County with First Responder temporary shelter.

## RESPONDING STATE AGENCIES/ORGANIZATIONS REPORTS

**Public Utilities Commission (PUC):** PUC has created a link specific for COVID-19 on our public webpage. <http://www.puc.texas.gov/covid-19/>

The webpage provides links to information about the COVID-19 Electricity Relief Program as well as to the application for the program. There is also information for Water and Sewer utilities and their customers.

The agency is operating at normal capacity with 95% of staff using telework to maintain operations. Those required in office are required to follow strict social distancing protocols. These procedures are intended to stay in place through Monday, May 4. In addition, the Emergency Management Coordinator is activated to the SOC remotely.

**Texas A&M AgriLife Extension Service (AgriLife):** AgriLife activated one Regional Program Leader to assist TDEM DDC 6.

The agency is standing ready with personnel to support TDEM with activations of DDEOC's across the state.

The agency deployed 8 Disaster Assessment and Recovery (DAR) Agents and 8 Central Leadership Team members as Incident Support Teams to support TDEX at the 8 RAC armories across Texas. [Six strike teams of Extension Agents have been activated to assist at the Panhandle, Coastal Bend, Border, CATRAC, SETRAC and NCTTRAC RAC's to assist TDEM with medical supply delivery.](#) Teams are collaborating with TDEX and the military to support

distribution. All Hazard Strike Team members and vehicles are on standby to assist in other areas.

The Texas A&M AgriLife Extension Service will be leading education outreach in helping local governments understand the Coronavirus Aid, Relief, and Economic Security (CARES) Act. This is a comprehensive effort for the agency, providing a suite of educational resources to assist entities in coordinating and meeting program eligibility. This education outreach will launch next week with the first online training produced by the Digital Learning Team for agents. AgriLife Extension agents will be working with county judges, commissioners, municipal and school district officials to provide education on the many different aspects of this relief package. Agents will also make these groups aware of any other resource materials available.

AgriLife is conveying information to counties on the Comfort Food Care Packages for At Risk Youth and Families recently announced by Governor Abbott.

The Texas Extension Disaster Education Network (EDEN) website (<https://texashelp.tamu.edu>) has been updated with educational information on COVID-19 prevention and management, financial issues and mental health for use by the public. Recent additions to the site will include food resources and animal health. County AgriLife personnel have access to the EDEN website to utilize educational information for county programs on COVID-19. Slide presentations and videos are being developed for use by county Extension agents to demonstrate handwashing and disinfecting. A resource video entitled "Scrub Up, Tune Up" has been posted for the public to view and Extension agents to utilize as a teaching tool for proper handwashing. These have been translated into Spanish for Spanish speaking clientele.

Texas A&M AgriLife Extension also has articles on (and now has a section devoted to) Coronavirus at <https://agrilifetoday.tamu.edu/tag/coronavirus/> As of April 2, this site has received 6,310 page views since its inception in late February.

Disaster Assistance and Recovery Specialists are conducting weekly Zoom meetings for Extension personnel to discuss resources available to Extension agents as well as emerging needs with COVID-19. AgriLife is enhancing our social media platform and online education efforts as clientele are sheltered in place.

AgriLife has participated with ESF 11 partners to discuss animal/pet messaging for COVID-19. Distributed the Texas Animal Health Commission Animal/Pet FAQ link to Regional Program Leaders and Extension Agents.

The Essential Critical Infrastructure Worker Travel Authorization Letter from TDA was distributed to Ag workers and landowners by County Extension Agents. Clarification was also provided by TAHC for workers traveling back and forth to Louisiana to conduct agricultural business. The links were also posted on the Texas EDEN website for public use.

Extension has established COVID-19 guidelines for conducting field work and site visits by specialists and Extension Agents.

[7,500 masks have been distributed as of April 15](#) to persons at high risk of contracting COVID 19 through the AgriLife Extension statewide Face Mask project. Masks are being made by 4-H youth, Texas Extension Education and Healthy Texas volunteers.

- AgriLife has 22 program specialists and agricultural communications creating educational pieces and linking DSHS/CDC documents to the EDEN webpage as conditions change with COVID-19.
- Extension personnel are in contact with agency partners, stakeholders, and NGO partners to determine capabilities and respond to animal related and agricultural issues related to COVID-19.
- Eight Incident Support Teams (16 total personnel) are deployed to 8 RAC's across Texas to assist TEEEX with coordination of PPE's and medical supplies.
- [Six Strike teams \(68 total personnel\) are delivering PPE and medical supplies from HPP RAC sites, with two other Strike Teams on standby to assist with medical supply distribution.](#)

**Texas A&M Engineering Extension Service (TEEX):** TEEEX continues to support COVID-19 response across Texas.

TEEX is coordinating operation of 8 medical commodities resource staging area (RSA) throughout Texas to support DSHS and TDEM distribution.

TEEX has deployed approximately 85 personnel to support Texas's response to COVID-19. Current support includes:

- One individual to the Remote State Operations Center (RSOC) in Austin to serve as a liaison TDEM SOC Operation Section and coordinate TEEEX activities.
- Two members of TEEEX senior leadership to augment State Operations Center and allow rotation time for TDEM senior leadership.
- Deployed 5-8 person Incident Support Teams to the 8 Regional Advisory Councils (RAC) areas to support Department of State Health Services (DHS)/ESF-8 distribution of medical commodities to local organizations.
- One HazMat Safety Officer is deployed to the K.B. Hutchinson Convention Center in Dallas COVID-19 Support Site to support the Texas Forest Service (TFS) Incident Management Team (IMT).
- TEEEX is standing by to deploy 9 personnel to support Community-Based Testing Sites (CBTS) in 9 locations throughout the state to support data collection and reporting.
- [Deployed a logistics specialist to Prestige Ameritech to support product distribution operations of medical PPE.](#)
- [Preparing to deploy two additional personnel to support CBRAC request to assist with PPE distribution operations in Weslaco.](#)

TEEX has also identified additional personnel that can be deployed to assist with various other tasks as needs arise. They are standing by to respond as needed.

IST teams in collaboration with military and Texas A&M AgriLife personnel conducted daily operations to support commodities distribution. Teams are coordinating between the RACs and TMD Armory personnel to support and facilitate receipt, inventory, and distribution of medical commodities. Teams are reporting the following activities:

Teams have received, or are scheduled to receive, shipments from the San Antonio warehouse. The teams have assisted the RACs in both inventorying shipments, and distributing to both the sub-RACs and end customers to fill STAR requests via Texas A&M AgriLife as well as local pick-up.

HazMat Safety Office assigned to TMF IMT in Dallas support planning and operations. TFS will report numbers from their operations.

**Texas A&M Forest Service (TFS):** TFS currently has 45 personnel committed to Covid-19 Response and is providing planning support, logistical support, and other functional areas as needed throughout the state. TFS resources are assisting the Texas Division of Emergency Management, Texas Military Department, Texas Department of State Health Services, and local jurisdictions. Assistance activities include Incident Action Plan development, Situation Reports, STAR Processing, Personal Protective Equipment hauling, logistical support for shipping and receiving materials, incident management support, and training.

**Mission Information and Details:**

(2) TFS personnel are assigned to the SOC as Emergency Services Branch (ESB) Director and ESB Deputy/Emergency Support Function.

(8) TFS personnel are assigned to DDC EOCs for planning support.

(1) Type III Incident Management Team is assigned to DDC 4B Garland EOC (4 personnel)

(1) TFS Liaison Officer is assigned to DDC 7/Eastland County.

(1) TFS person is assigned to DSHS Region 1 for operational support.

(1) Regional IMT members are assigned to DSHS Region 1 for planning support.

(1) Type III Incident Management Team are assigned to the City of Dallas for Federal Medical Station Support. (8 personnel)

(20) TFS personnel are assigned to TDEM Logistical support for the receipt of PPE, at the San Antonio Warehouse.

**Texas A&M Transportation Institute (TTI):** TTI is providing traffic counters to assist the Texas Department of Public Safety with compliance checks at the Texas/Louisiana state line associated with recent executive orders issued by Governor Abbot.

**Texas A&M Veterinary Medical Diagnostic Laboratory (TVMDL):** TVMDL provided an inventory of PPE items they can spare while maintaining their operations.

**Texas Animal Health Commission (TAHC):** The Texas Animal Health Commission is activated to support the state response to the outbreak of COVID-19. While official guidance maintains that animals are of very low risk for contraction or transmission of COVID-19, the TAHC is working closely with animal response partners to manage consistent public information messaging for how to deal with animals in context of potential COVID-19 exposure. TAHC has activated virtually to the SOC, has initiated conference calls with ESF-11 partners and stakeholders, is supporting ESF-11 efforts to provide “credentialing” for essential agriculture workers during shelter-in-place ordinances, and has coordinated with DSHS for companion animal testing support. TAHC is receiving phone calls related to case consideration for testing companion animals for COVID-19: no animals have been approved for testing at this time.

TAHC virtually activated to SOC. They have activated the agency COOP plan and instituted social distancing through telecommuting for all but identified critical staff. TAHC is holding periodic ESF-11 and stakeholder calls to address public information, guidance, credentialing for Ag industry essential workers, and zoonosis testing. TAHC Logistics submitted inventory of transportation assets for potential support of TDEM LOGS. Publicized companion animal testing guidance for Veterinarians for COVID-19. Receiving phone calls for consideration of companion animals for

COVID-19 testing: cases are being evaluated for approval. No approvals have been given to date. Assisted local jurisdiction with trailer transportation in Laredo on April 10.

**Texas Commission on Environmental Quality (TCEQ):** TCEQ has created a link specific for COVID-19 on our public webpage.

<https://www.tceq.texas.gov/response/covid-19/tceq-preparedness-responsibilities-covid-19>

The webpage provides TCEQ regulatory guidance regarding transportation, treatment and disposal of COVID-19 medical waste. Also, there is guidance for public water systems.

TCEQ has prepared regulatory guidance and is taking steps to minimize the impact of COVID-19 on both our staff and our customers.

To safeguard our employees and yet maintain services, the agency is staffing a skeleton crew and has instituted teleworking through Monday, May 4, for those functions that can be performed at home.

**Texas Department of Agriculture (TDA):** TDA is working with USDA to gain regulatory flexibility to allow non-congregate feeding.

**Texas Department of Insurance (TDI):** TDI announced on April 1, an emergency rule to make it easier for Texans with TDI-regulated health insurance to get early refills and to get prescriptions at more locations, including by home delivery. The temporary emergency rule requires health plans regulated by TDI to:

Pay for a 90-day refill of covered medications regardless of when the prescription was last refilled, unless specifically prohibited by law as in the case of controlled substances.

Allow prescriptions to be filled at out-of-network pharmacies at no additional cost to the consumer if the drug isn't available quickly through mail order or at an in-network pharmacy within 30 miles.

Allow for substitutions if the plan's preferred drug isn't available due to shortages or distribution issues.

Waive any requirement for a consumer's signature unless specifically required by law.

TDI-regulated plans cover about 15% of the Texas market, including plans purchased through Healthcare.gov. The insurance cards for state-regulated plans have either "DOI" (for department of insurance) or "TDI" (Texas Department of Insurance) printed on them.

The emergency rule doesn't apply to self-insured employer plans, Medicare, workers' compensation, or the state's employee or teacher retirement plans.

**Texas Department of Licensing & Regulation (TDLR):** In addition to the measures reported so far, TDLR is taking the following steps to protect the agency and the public against the spread of COVID-19:

- As directed by Operations, TDLR is fulfilling their SOC assignment remotely. Stewart Myrick remains the TDLR representative at the SOC. In addition to the SOC email account, he can be contacted via email at [stewart.myrick@tdlr.texas.gov](mailto:stewart.myrick@tdlr.texas.gov), or by phone at 512-529-9637.

- TDLR continues to update their website's COVID-19 page (<https://www.tdlr.texas.gov/covid19.htm>) with the latest developments affecting our licensees and the public.
- TDLR reminds their licensees, particularly those in the medical and health professions that they must continue to observe sanitary requirements. Anyone seeking guidance about whether to continue providing services should contact their local health departments or county judges, who are authorized to make that decision.

**Texas Department of Public Safety (DPS):**

DPS Communications Coordination Group (CCG) providing a Command Trailer to serve as the TDEM Daily Operations (Off-Site) Command Post in support of COVID-19

DPS Troopers providing security to the Strategic National Stockpile (SNS) location in Dallas.

DPS Texas Highway Patrol (THP) is currently providing:

- DPS CCG Command Trailer will be made available to TDEM Daily Operations for off-site COOP.
- One THP Liaison is assigned to the SOC.
- One Sergeant, three Troopers are assigned to assist with the COVID-19 testing site in Dallas.
- Eight THP Troopers assigned to assist with the COVID-19 testing sites in Harris County.
- One DPS HSOC GIS Specialist assigned to assist with GIS efforts in support of COVID-19.
- Numerous Troopers and Special Agents across the state assigned to assist the implementation of Governor Abbott's Executive Order GA-11 to protect the people of Texas. The operation will take place at several commercial service primary airports in Texas.
- Numerous Troopers and Special Agents across the state assigned to assist the implementation of Governor Abbott's Executive Order GA-12 to protect the people of Texas. Persons entering the roadway from Louisiana or from any state that may be designated must self-quarantine for 14 days or the durations of presence in Texas and provide required information.
- DPS Troopers providing security to the Strategic National Stockpile (SNS) location in Dallas.

**Texas Department of State Health Services (DSHS):** Due to the current COVID-19 state of disaster in Texas, the Department of State Health Services (DSHS) requested and the Office of the Governor granted the following waivers and extensions:

**Staffing Waiver:** In accordance with section 418.016 of the Texas Government Code, the Office of the Governor grants DSHS's request to suspend Health & Safety Code 773.050(a) and 25 TAC 157.11(h)(1)-(6), to the extent necessary to allow a local medical director for a licensed EMS provider to permit individuals who are qualified, but not formally certified, to provide critical emergency response services for patients treated and transported by the EMS provider. This suspension is in effect until terminated by the Office of the Governor or until the March 13, 2020 disaster declaration is lifted or expires.

**EMS Personnel License Renewal Extension:** In accordance with section 418.016 of the Texas Government code, the Office of the Governor grants DSHS's request to suspend 25 TAC 157.34(a)(3), to the extent necessary to allow EMS personnel whose certification or license expired after March 13, 2020 and 90-days thereafter, to delay submitting their online renewal application and recertification/re-licensure requirements until the end of the 90-day waiver period.

This suspension is in effect until terminated by the Office of the Governor or until the March 13, 2020 disaster declaration is lifted or expires.

**EMS Personnel Skills Verification Waiver for Late Renewals:** In accordance with section 418.016 of the Texas Government code, the Office of the Governor grants DSHS's request to suspend 25 TAC 157.34(e)(2)-(3), to the extent necessary to allow EMS personnel whose certification expired less than one year and prior to the Governor's declaration on March 13, 2020, to temporarily waive the required skills verification for 90-days. This suspension is in effect until terminated by the Office of the Governor or until the March 13, 2020 disaster declaration is lifted or expires.

**EMS Personnel Skills Verification Waiver for Reciprocity AEMTs:** In accordance with section 418.016 of the Texas Government code, the Office of the Governor grants DSHS's request to suspend 25 TAC 157.33(i)(2)(B), to the extent necessary to temporarily waive the skills verification for Out-of-State AEMT applicants for 90-days and allow the applicant to certify at the EMT level, if all other requirements are met, until required AEMT skills are verified. This suspension is in effect until terminated by the Office of the Governor or until the March 13, 2020 disaster declaration is lifted or expires.

**EMS Provider License Renewal Extension:** In accordance with section 418.016 of the Texas Government code, the Office of the Governor grants DSHS's request to suspend 25 TAC 157.11(o)(2)(A)(B)(C)(D)(E), to the extent necessary to allow EMS personnel whose certification expired less than one year prior to the Governor's declaration on March 13, 2020, are not required to submit the required skills verification at this time (Texas Administrative Code Section 157.34(a)(3), 157.34(e)(2)-(3)). EMS providers whose license expires after March 13, 2020 may temporarily delay submission of their renewal application and completion of the licensure requirements until the end of the waiver period (25 Texas Administrative Code Section 157.11(o)(2)(A)-(E)). This suspension is in effect until terminated by the Office of the Governor or until the March 13, 2020 disaster declaration is lifted or expires.

**First Responder Organization (FRO) License Renewal Extension:** In accordance with section 418.016 of the Texas Government Code, the Office of the Governor grants DSHS's request to suspend 25 TAC 157.14(f)(1) and (2) to the extent necessary to allow a first responder organization whose license expires after March 13, 2020 and 90-days thereafter, to delay submission of their renewal application and completion of the re-licensure requirements until the end of the 90-day waiver period. This suspension is in effect until terminated by the Office of the Governor or until the March 13, 2020 disaster declaration is lifted or expires.

DSHS is supporting Alternate Care Site operations across the state. DSHS is training volunteers online and is also working with Medical Reserve Corps (MRC) to deploy volunteers to needed areas. DSHS currently has 21 epidemiologists deployed throughout the regions.

All Texas Laboratory Response Network (LRN) labs are currently up and running with testing for COVID-19 within Texas. The DSHS State Lab in Austin began COVID-19 testing on March 5.

### **Regional Activities:**

On [April 15](#), Public Health Regions (PHRs) reported [366](#) personnel working in the RHMOCs. [PHRs](#); 1, 4/5N, 6/5S, 7, 8, 9/10, [and 11](#) are at Full Activation. PHR 2/3 is at Escalated Operations.



All eight HPP Providers have activated Regional Operations Centers and are distributing PPE to healthcare entities in the region.

**State Medical Operations Center (SMOC) Activities:**

- DSHS is supporting fatality management activities throughout the region, in anticipation of a spike in mortality because of COVID-19.
- DSHS is supporting local Alternate Care Sites (ACS) with personnel, equipment and supplies throughout the state and [has distributed the finalized State COVID19 Medical Surge Implementation Strategy to HPP Providers, PHRs, and local entities.](#)
- All Strategic National Stockpile (SNS) PPE has been distributed to HPPs and future shipments of PPE to healthcare providers will be shipped and tracked via the TDEM distribution process.
- Over 1000 healthcare facilities in Texas completed a PPE survey. Results are being analyzed
- SMOC Volunteer Management Team is supporting the management of volunteers for COVID-19 Response. A “I need volunteers” site was launched on the Texas Disaster Volunteer Registry to enable local
- DSHS is supporting fatality management activities throughout the region, in anticipation of a spike in mortality because of COVID-19.
- All Strategic National Stockpile (SNS) PPE has been distributed to HPPs and future shipments of PPE to healthcare providers will be shipped and tracked via the TDEM distribution process.
- Over 1000 healthcare facilities in Texas completed a PPE survey. Results are being analyzed.
- SMOC Volunteer Management Team is supporting the management of volunteers for COVID-19 Response. A “I need volunteers” site was launched on the Texas Disaster Volunteer Registry to enable local jurisdictions to request volunteers separate from the STAR process. Over 800 people have registered to volunteer for COVID-19 response.

As of March 23, the SMOC is at Full Activation, operating 7:00 AM to 6:00 PM with 77 SMOC staff working the incident including Epidemiologists and Call Center staff. Some SMOC has begun telework for most staff. As of 3/26, the SMOC has been integrated into a Unified Command structure at the State Operations Center (SOC). Only Command and designated staff are reporting to the SOC, while most SMOC staff are working virtually.

**DSHS Call Center Activities:**

[The Call Center received 12,373 calls and 7,237 emails to date. Over the past 24 hours, the Call Center received a total of 151 calls and 133 emails.](#) The Call Center is operational 0700 – 2000 every day of the week.

[As of March 16, 2-1-1 has been funneling calls to the DSHS Call Center. 2-1-1 reports receiving a total of 9,244 calls in the last 24 hours.](#) Texas Poison Center Network received 678 COVID-19 calls as of April 13.

**STARs:**

The SMOC is currently working multiple internal STARs and is in the process of identifying what PPE STARs can be filled at the SOC.

HPP Providers are updating PPE STARs as requests are being met locally by PPE being distributed from the MOCs.

**Texas Division of Emergency Management (TDEM):** The State of Texas State Operations Center remains at Readiness Level II Escalated Response Conditions, with Daily Operations staff

processing disaster declarations, letters to the Governor, Disaster Summary Outlines, State of Texas Assistance Requests (STARs), as well as severe weather messages, preparing Snapshots and the state SITREP. The State Management Team (SMT) continues conducting operations in the State Operations Center, working together with activated members of the State's Emergency Management Council. TDEM District Coordinators are working closely with their local emergency management partners and various members of the public health community to assist with unmet needs and resources.

**Texas Education Agency (TEA):** The Texas Education Agency is currently managing a statewide response to support the 1,200 school systems, including traditional districts and open-enrollment charters.

Effective 12:00 AM, March 20, per executive order from the Governor of the State of Texas, all school districts must temporarily close due to COVID-19 through April 3, subject to extension thereafter based on the status of COVID-19.

TEA is addressing various issues relative to school closings and questions coming from ESC directors and school superintendents.

TEA is hosting statewide conference calls for superintendents Monday-Friday from 3:00 PM to 4:00 PM.

To view TEA support and guidance for school districts regarding COVID-19 please visit <https://tea.texas.gov/texas-schools/safe-and-healthy-schools/coronavirus-covid-19-support-and-guidance>.

TEA is no longer tracking school closures given the Governor's executive order. TEA has posted the following guidance: Instructional Continuity resources and FAQs, updated school board FAQs, new rural meal delivery resource, SAT/ACT resources, corrected education waiver guidance, update school finance FAQs. Additionally, TEA has worked with TDA to launch a meal finder website so that families can find where to pick up meals for their children. <https://schoolmealfinder.hoonuit.com/>

**Texas Health and Human Services Commission (HHSC):** Texas HHSC temporarily suspended non-essential visits to State Hospitals and State Supported Living Centers.

**Texas Military Department (TMD):** Governor Abbott activated the Texas National Guard on Tuesday, March 17 to help with the state's response to coronavirus. TMD currently has 1378 personnel in support of the COVID-19 Response. Two TMD General Support Units are operating in support of testing sites in Kingsville and Houston. Eight TMD GSUs are staging in Dallas, San Antonio, Corpus Christi, Lubbock, Austin, Houston, El Paso, Weslaco and Tyler to implement the TDEM distribution plan to the RACs. TMD MDCs are supporting DDCs in 2, 04A, 04B, 6, 7, 8, 12, 13, 16A, 16C, 16D, 18B, DDC 20 and 21 and DDC 24. TMD is supporting the manufacture of n95 masks. TMD is assisting TDEM with warehouse distribution of PPE. TMD is supporting the North Texas Food Bank, the South Texas Food Bank, the East Texas Food bank, the Rio Grande Valley Food Bank, and the El Paso Food Bank with distribution. TMD is supporting the State Operations Center. TMD Engineering Facility Assessment teams are actively evaluating alternate care medical facilities for COVID 19 patient overflow potential. The TMD Engineering team is working with the Army Corp of Engineers. TMD is supporting TDEM Critical Information Systems with data compilation and STAR repositioning. TDEM is supporting the Department of State Health

Services by tracking PPE distribution to health care facilities. TMD has received 59 STAR requests.

**Texas Parks and Wildlife (TPWD):** Texas Parks and Wildlife is monitoring the COVID-19 situation closely and making agency adjustments based on the Department of State Health Services and CDC guidelines to ensure the health and safety of employees, volunteers, and the public visiting TPWD facilities.

On April 7, all Texas State Parks closed to the public in order to maintain the safest environment for visitors, volunteers and staff.

On March 30, TPWD LE started manning its Disaster District Chairperson seat at DDC 4B Garland daily from 7:00 AM – 7:00 PM. Also TPWD LE has assigned personnel to the Caldwell County EOC as a PIO.

TPWD Game Wardens are answering the State Operations Centers call to assist DSHS with state vehicles to expedite delivery of PPE throughout the State of Texas via the state-wide shared spreadsheet.

TPWD continues to have personnel assigned to the SOC to serve as liaison officers between TPWD, TDEM and other Federal, State, and local partners. TPWD has local Game Warden Supervisors working closely with TDEM and DPS Disaster District Coordinators throughout the state.

Texas Game Wardens will continue to function and respond to calls and emergencies without delay following the CDC/TDH recommendation for law enforcement officers (Communicable Disease Checklist).

**Texas Workforce Commission (TWC):** TWC continues to support Texans with 81.9% of staff teleworking. TWC has created two resource pages for Texans. An Employer Job Seeker and a Child Care page. Each page is available in English and Spanish. The pages direct users to information on unemployment benefits, shared work programs and information on resetting PINs. TWC introduced a new chat feature called “Larry Bot” to allow customers visiting the site to receive help and information. Larry Bot has assisted 43,817 people and answered 98,065 messages since implementation on April 1.

Child Care Subsidies: A child care frontline portal is now live.

<https://find.frontlinechildcare.texas.gov>

• **Affected COVID-19 TWC Offices:**

- 42 offices across the state have been closed for deep cleaning due to potential exposure to COVID-19 due to public access, staff exposure or staff relative exposure.
- TWC, board or vendor staff involved are all self-quarantined for 14 days and are being monitored by management and Risk & Security Management.

• **Child Care & Early Learning Division:**

- 4968 of all regulated providers have reported closing.
- 1718 providers that accept subsidy have closed.
- Each month, we have subsidy children in about 6500 regulated providers. 26% overall reduction in subsidy providers.

- **Frontline CC Availability Portal**

- 3223 providers updated their availability, showing 86, 833 seats open
  - 12,873-infants
  - 21,830-toddler
  - 27,699-preschool
  - 24,431-school-age
- Tarrant, Harris, Bexar, and Dallas (in that order) have the most responses.
- 22% of providers reporting are also Texas Rising Star.
- 75% of providers reporting are subsidy.
- Only 6% are open on Saturdays and only 2% are open on Sundays.

- **Unemployment Insurance:**

- Department of Labor official unemployment claims numbers: <https://www.dol.gov/sites/dolgov/files/OPA/newsreleases/ui-claims/20200592.pdf>
- TWC has 6 call centers open in Texas. 3 TWC call centers and 3 contracted call centers.
- TWC has expanded call center hours: 7A-7P and 7 days a week.
- UI Flow Chart: <https://twc.texas.gov/files/news/flowchart-ui-claims-large-twc.jpg>
- Self-employed: rolled out a new video to help self-employed individuals navigate UI process.
- UI claims by county are now being captured.
- Instructional videos: TWC is adding a string of instructional UI videos.
- New messaging going out regarding CARES Act.
- TWC has asked for those applying for unemployment benefits or needing help to stagger their calls/access time by the first number of the area code. <https://twc.texas.gov/twc-implement-staggered-access-unemployment-benefit-services-portal-ensure-more-texans-can-file-ui-claims>
- TWC has limiting those accessing the system to request payment to only access on the day listed on their filing instructions.
- Change in the UI base period went into effect 4/5 making some who were monetarily ineligible now eligible for regular unemployment.

TWC has also created an email list to provide updates directly to customers.

<https://www.twc.texas.gov/news/covid-19-resources-job-seekers>

“Official numbers” for UI were published this morning by DOL for all states.

<https://www.dol.gov/sites/dolgov/files/OPA/newsreleases/ui-claims/20200551.pdf>

TWC is working on rolling out one 3rd party tele center that is currently in training and has approximately 200 staff. A second 3rd party tele center is under contract processing and are expected to roll out next week with another 200-250 staff to assist UI.

### STATE RESOURCES COMMITTED

Agency	Resource Kind and Type	Personnel	Equipment	Status	Location
AgriLife	Specialists/Admin	22		Activated	College Station
AgriLife	SOC Liaison	1		Assigned	SOC/Austin
AgriLife	DAR Extension Agents	10	10	Activated	Statewide
AgriLife	Strike Teams	100		Activated	Statewide

Agrilife	Incident Support Teams	16	16	Assigned	Regional Advisory Council Areas
Agrilife	Extension Agent Strike Team for PPE delivery	15	15	Assigned	Border
Agrilife	Extension Agent Strike Team for PPE delivery	10	10	Assigned	Panhandle
Agrilife	Extension Agent Strike Team for PPE delivery	11	11	Assigned	Coastal Bend
Agrilife	Extension Agent Strike Team for PPE delivery	11	11	Assigned	CATRAC
Agrilife	Extension Agent Strike Team for PPE delivery	11	11	Assigned	NCTTRAC
Agrilife	Extension Agent Strike Team for PPE delivery	11	11	Assigned	SETRAC
DPS-HSCO	GIS Specialist	1	1	Assigned	SOC/Austin
DPS-THP	Liaison	1		Assigned	SOC/Austin
DPS-THP	Personnel	4	4	Assigned	Dallas County
DPS-THP	Personnel	8	8	Assigned	Harris County
DPS-THP	HSOC GIS Specialist	1	1	Assigned	SOC/Austin
DPS THP	Troopers			Assigned	Statewide
DPS CID	Special Agents			Assigned	Statewide
DPS COMMS	Command Trailer		1	Assigned	Austin
DPS THP	Troopers (SNS Security)			Assigned	Dallas
DSHS	MIST	1		Assigned	Denton State School
DSHS	AST	4	2	Assigned	Denton State School
DSHS	MIST	1		Assigned	DDC 4B Garland
DSHS	SCO	1		Assigned	SOC/Austin
DSHS	MMU Staffing	6		Stand By	NRG
DSHS	AST	1		Stand By	NRG
DSHS	RNST	11		Assigned	Nacogdoches
DSHS	FMT (HPP)	3		Assigned	PHR 2/3, 4/5N, 7
DSHS	Epidemiologists	32		Assigned	Statewide
DSHS SMOC	SMOC Staff	77		Assigned	Telework

PUC	SOC Liaison	1		Assigned	SOC (Remote)
TAHC	SOC Liaison	1		Assigned	Virtual
TAHC	AROCC Operations	6		Assigned	Virtual
TAHC	Logistics	1		Assigned	Virtual
TAHC	Transportation Assistance	1	1	Available	Laredo
TDA	SOC Liaison	1		Assigned	Remote
TDLR	SOC Liaison	1		Assigned	Remote
TEA	SOC Liaison	1		Assigned	Remote
TEEX	HazMat Safety Officer	1		Assigned	Dallas
TEEX	SOC Liaisons	3		Assigned	Remote SOC - Austin
TEEX	Incident Support Team (IST)	9		Assigned	El Paso
TEEX	Incident Support Team (IST)	7		Assigned	Dallas
TEEX	Incident Support Team (IST)	9		Assigned	De Valle
TEEX	Incident Support Team (IST)	8		Assigned	Corpus Christi
TEEX	Incident Support Team (IST)	8		Assigned	Lubbock
TEEX	Incident Support Team (IST)	7		Assigned	Tyler
TEEX	Incident Support Team (IST)	7		Assigned	Houston
TEEX	Incident Support Team (IST)	7		Assigned	San Antonio
TEEX	CBTS Data Support	1		Assigned	
TEEX	CBTS Data Support	1		Assigned	
TEEX	CBTS Data Support	1		Assigned	
TEEX	CBTS Data Support	1		Assigned	
TEEX	CBTS Data Support	1		Assigned	
TEEX	CBTS Data Support	1		Assigned	
TEEX	CBTS Data Support	1		Assigned	
TEEX	CBTS Data Support	1		Assigned	
TFS	ESB/ESF 4 Representative(s)	2		Assigned	SOC (Remote)
TFS	Type III IMT	4		Assigned	DDC 4B & Remote
TFS	Type III IMT	8		Assigned	City of Dallas (FMS)
TFS	Planning Support	1		Assigned	DDC 2 (Remote)
TFS	Planning Support	1		Assigned	DDC 3 (Remote)

TFS	Planning Support	1		Assigned	DDC 4A (Remote)
TFS	Planning Support	1		Assigned	DDC 5 (Remote)
TFS	Planning Support	1		Assigned	DDC 6 (Remote)
TFS	Planning Support	2		Assigned	DDC 7 (Remote)
TFS	Planning Support	1		Assigned	DDC 16D (Remote)
TFS	Planning Support	1		Assigned	DDC 17 (Remote)
TFS	Planning Support	1		Assigned	DDC 20 (Remote)
TFS	Planning Support	1		Assigned	DSHS Region 1 (On-site)
TFS	Operational Support	1		Assigned	DSHS Region 1 (On-site)
TFS	Liaison Officer	1		Assigned	DDC 7/Eastland Co. (Remote)
TFS	Logistical Support	20		Assigned	San Antonio
TTI	Traffic Counters	7		Assigned	TX/LA Border
TMD	SOC Military Desk	3		Assigned	SOC/Austin
TMD	SOC Food Unit	3		Assigned	SOC/Austin
TMD	SOC Logs Veters	14		Assigned	SOC/Austin
TMD	Military District Coordinator	1		Assigned	Garland
TMD	Military District Coordinator	1		Assigned	Hurst
TMD	ETN Support	4		Assigned	Garland
TMD	GSU 08	4		Assigned	Kingsville
TMD	GSU 10-1	30		Assigned	Houston
TMD	Military District Coordinator	1		Assigned	Corpus Christi
TMD	J6 Support	7		Assigned	Austin
TMD	BJTF Mission CMD	5		Assigned	Fort Worth
TMD	BJTF Mission CMD	4		Assigned	Houston
TMD	BJTF Mission CMD	19		Assigned	Austin
TMD	JTF LNO (3 BDE CMD)	6		Assigned	Austin, Houston, Fort Worth
TMD	General Support Unit	36		Assigned	Lubbock
TMD	General Support Unit	36		Assigned	Dallas
TMD	General Support Unit	36		Assigned	El Paso
TMD	General Support Unit	36		Assigned	Austin
TMD	General Support Unit	35		Assigned	Corpus Christi
TMD	General Support Unit	36		Assigned	Tyler
TMD	General Support Unit	36		Assigned	San Antonio

TMD	General Support Unit	36		Assigned	Houston
TMD	GSU for BDE Support	30		Released	Huntsville
TMD	GSU for BDE Support	30		Assigned	Houston
TMD	GSU for BDE Support	34		Assigned	Austin
TMD	Military District Coordinator	2		Assigned	Pierce
TMD	Military District Coordinator	1		Assigned	Houston
TMD	Engineering Assistance	28		Assigned	Austin
TMD	Military District Coordinator	1		Assigned	Lubbock
TMD	Military District Coordinator	1		Assigned	Tyler
TMD	Military District Coordinator	1		Assigned	Abilene
TMD	Military District Coordinator	1		Assigned	El Paso
TMD	Military District Coordinator	1		Assigned	Austin
TMD	Military District Coordinator	1		Assigned	San Antonio
TMD	Military District Coordinator	1		Assigned	McAllen
TMD	LNOFST	4		Assigned	Houston (Virtual)
TMD	Military District Coordinator	1		Assigned	Conroe
TMD	Military District Coordinator	1		Assigned	Bryan
TMD	Traffic Control ECPT	0		Released	Huntsville
TMD	EMCC Staff Aug	5		Assigned	Arlington
TMD	NTFB Food Distribution	282		Assigned	Plano
TMD	GSU Set Up FMS	0		Released	Dallas
TMD	ABS MRP	24		Assigned	Austin
TMD	TDEM Warehouse Support	2		Assigned	San Antonio
TMD	PAX Making N95 Masks	64		Assigned	N Richland Hills
TMD	Military District Coordinator	2		Assigned	Del Rio
TMD	Warehouse CMD	7		Assigned	San Antonio
TMD	ALT SOC Logs CMD	2		Assigned	Austin
TMD	El Paso Food Distribution	105		Assigned	El Paso
TMD	South Texas Food Distribution	30		Assigned	Laredo



TMD	LNOFST	2		Assigned	Pierce
TMD	GSU	5		Assigned	Weslaco
TMD	East Texas Food Bank	34		Assigned	Tyler
TMD	Medical Support Team	4		Assigned	Austin/SOC
TMD	TMD Medical Support	51		Assigned	Bastrop
TMD	GSU	35		Activated	Corpus Christi
TMD	CBTS Test	20		Activated	Butler Stadium - Houston
TMD	CBTS Test	20		Activated	Delmar - Houston
TMD	TDEM Commodities	61		Activated	San Antonio
TMD	CBRAC Logs	4		Activated	San Antonio
TMD	RGV Food Bank	30		Activated	Pharr
TMD	DSHS TMD Support	2		Assigned	Austin
TMD	Harris County Food Bank	200		Activated	Harris County
TMD	Tarrant County Food Bank	30		Activated	Tarrant County
TMD	TMD Medical Testing MRP	60		Assigned	Various
TPWD	SOC Liaison	2	2	Assigned	Austin
TPWD	DDC 4B Liaison	1	1	Assigned	Garland
TPWD	Caldwell County EOC PIO	1	1	Assigned	Caldwell County

### Volunteer Organizations Active in Disaster (VOADs)

**Feeding Texas:** Feeding Texas is a statewide network of food banks leading a unified effort to end hunger in Texas. Together with their 21-member food banks, they reach over 3 million Texans annually with food and resources and engage the state in the fight against hunger.

- Compared to March 2019, Texas food banks reported a 48% increase in pounds distributed.
- Due to this increase in distribution, food banks report that they have an average of 31% less inventory on hand than they did at this time last year.
- When asked the question, “Are you in danger of running out of food to the point where you would cease distribution to your community in the next 2-4 weeks?” – Three Texas food banks responded YES.
- Compared to last year at this time, Texas food banks are reporting serving an average of 88 percent more clients.
  - To put that into context, our larger food banks, such as the Houston Food Bank and the San Antonio Food Bank, serve approximately 250,000 households per month under normal circumstances.
- In addition, in the last 2 weeks, Texas food banks report having to turn people away at approximately 30% of their distributions (i.e., they bring enough food to serve 400 families, but 800 families show up).
  - This is important, because anyone that is turned away from a distribution is not counted in the 88% increase in clients served, above. This speaks to an even greater need than food banks are able to currently fulfill.

- El Pasoans Fighting Hunger Food Bank in El Paso reported having distributed all their dry goods on hand.
- On average, Texas food banks are distributing disaster boxes that contain ~31 pounds of food per family. This equates to approximately 25 meals per box.
- Texas food banks report a 13% decrease in expected monetary donations and a 39% decrease in expected food donations.
- The decrease in food donations primarily comes from retailers that are struggling to keep their shelves stocked, and therefore do not have any excess to donate to food banks.
- Concho Valley Food Bank reported that Meals on Wheels in San Angelo has stopped delivering meals. They will be covering purchasing the meals and delivering as long as they can.
- Across the network, food banks report an average of 24% of partner agencies shutting down. At individual food banks, this ranges from 10 – 90%.
- When agencies close, food banks have to take over their work (usually with mobile distributions in those areas), which puts additional strain on financial and volunteer resources at the food banks.
- Across the Feeding Texas network, food banks report an average of an 71% decline in volunteers at their facilities.

### Mission Information and Details

All 21-member food banks are serving Texans affected by the COVID-19 pandemic. Distribution numbers from 14 food banks around the state is listed below. The remaining food banks data will be added as it is reported.

Food Bank	Prepared Meals	Pounds of Water Distributed	Pounds of Food Distributed	Non-food Items Distributed
Brazos Valley Food Bank (Bryan)			93,261	
Central Texas Food Bank (Austin)		15,970	754,457	
Coastal Bend Food Bank (Corpus Christi)			187,551	
Concho Valley Regional Food Bank (San Angelo)			142,378	
East Texas Food Bank (Tyler)			447,857	
Food Bank of West Central Texas (Abilene)	2,897		177,515	
Galveston County Food Bank (Texas City)			18,850	
High Plains Food Bank (Amarillo)	12,612		7,064	

<b>Food Bank</b>	<b>Prepared Meals</b>	<b>Pounds of Water Distributed</b>	<b>Pounds of Food Distributed</b>	<b>Non-food Items Distributed</b>
Houston Food Bank (Houston)		174,406	2,267,632	6,618
North Texas Food Bank (Dallas)		41,999	4,964,923	83,130
South Texas Food Bank (Laredo)	10,812	26,170	1,648,851	
Southeast Texas Food Bank (Beaumont)			243,123	
Tarrant Area Food Bank (Ft. Worth)		36,991	1,319,278	
West Texas Food Bank (Odessa)		40,134	699,163	1,264
Wichita Falls Area Food Bank (Wichita Falls)		6,530	92,288	
<b>TOTAL REPORTED</b>	<b>26,321</b>	<b>342,200</b>	<b>12,968,399</b>	<b>91,012</b>

**The Salvation Army (TSA):** The Salvation Army is currently monitoring statewide operations at each Salvation Army local Corps and Shelter, providing guidance through Divisional Social Services for shelter operations. Most locations have increased shelter capacity and have gone to 24/7 operations due to the community need. Current feeding operations are local with grab and go type services, food box/pantry distribution. No statewide feeding plan is operational at this time.

The Salvation Army has entered into an agreement with TDEM and The Texas Guard helping to distribute PPE to the regions.

#### **County by County Services:**

##### **Lubbock – Lubbock**

Hope Totes – box filled with cleaning supplies, hygiene items and food delivered by RRU to vulnerable seniors and families with children

Feeding lunch and dinner at the shelter via the canteen, grab and go service.

##### **Bexar – San Antonio**

San Antonio Canteen is feeding sack lunches and hot meals to homeless community

New Braunfels Canteen is feeding the homeless, providing emotional & spiritual care in the community for staff and families as well.

Social services continue to deliver groceries to clients in most need.

Normal Social services are still provided using virtual interviews with clients.

##### **Angelina - Lufkin**

Drive through Meals

Collin - Plano

Boys & Girls Club – Activity Bag delivered to every club member each Monday Color Wars -

Score Card full of activities and chores  
<https://www.youtube.com/watch?v=odhH7SUIxOE&feature=youtu.be>

**Navarro - Corsicana**

Delivered Hope Boxes to Corps Families.

**Midland - Midland**

Delivered packages which included Sunday school material, snacks, a little encouragement, family activity, toilet paper.

**Ector - Odessa**

Provided Church in a Box to Corps families.

**Bowie – Texarkana**

Prepared and delivered 300 sandwiches to quarantined people in the community.

**Smith - Tyler**

Operating at capacity of 200 people in shelter, providing 3 meals each day – drive up pick up. Home schooling 22 children in the shelter.

<https://www.easttexasmatters.com/community/east-texas-live/the-salvation-army-is-seeking-help-as-they-come-to-the-aid-of-people-affected-by-the-covid-19-pandemic/>

**North Texas**

Arlington Youth Education Town – providing online and video opportunities

Lewisville – Continuing to provide free lunch to the community every day – sack lunch instead of sit down meal. Continuing case management and meeting in the mobile kitchen – staff at the front, clients in the back to maintain distancing.

Oak Cliff – Partnering with the county to prepare and deliver lunch to seniors who typically attend the daily senior’s program at the corps.

- Brown – Brownwood Service Center
  - Provide free lunch each day – adjusted to serve lunches to go. On average serving more than 150 meals per day.
- McCulloch – Brady Service Unit
  - Providing food curbside Monday - Thursday and do deliveries on Friday. Partnering with local food bank and several local agencies and businesses. Tow truck company picked up the food for them. Providing food, water and some supplies, doing welfare check-ins. We have a quickly growing volunteer base and our volunteer coordinator keeps us within guidelines to be safe on how many to serve at a time.
- Potter – Amarillo
  - Relocated some high-risk shelter guests out of shelter into transitional housing, 15 apartments for 27 people. Worked with the City of Amarillo to furnish location from the Family Store. Staff and local police officers moved furniture.
- Harris – Houston AC
  - Houston Family Residence preparing 350 bag lunches daily for feeding homeless community from Canteen.
  - At the request of the City, opening up our Houston Harbor Lights facility for isolation and quarantine facility.

- Houston Family Residence preparing 350 bag lunches daily for feeding homeless community from Canteen.
- At the request of the City, opening up our Houston Harbor Lights facility for isolation and quarantine facility.
- TX HQ providing a laundry unit for the Harbor lights location.
- Houston NW Corps – Providing Emotional & Spiritual Care.
- Pasadena Corps – Providing Food Pantry and Food Boxes to in need residents in the community and providing hot meals to homeless population.
- Aldine Westfield Corps is providing Emotional & Spiritual Care via telephone.
- International Corps is providing food pantry items to those in need.
- Galveston – Galveston
  - Extended its shelter hours to 24 hours to better serve the needs of the community.
  - Feeding continues, however has been moved to ‘drive thru’ grab and go.
  - Increased client assistance.
- Hood – Granbury
  - Providing Emergency Financial assistance for Utilities and Shelter.
- Grayson – Sherman
  - Emergency Shelter is now open 24 hours to meet the needs of the community
  - Providing meals and snacks for shelter clients.
  - Social services staff and volunteers are providing grocery distribution to those in need.
- Hidalgo – McAllen
  - Effective 3/23/20 Shelter operations have gone to 24/7.
  - Soup Kitchen providing 3 meals a day to shelter residents.
  - McAllen Canteen is providing grab and go meals in the community those in need.
  - Providing Food Boxes, hygiene kits, and rental assistance through Social Services.
  - Needs are: Cleaning/Sanitation Supplies, paper goods, wipes and baby supplies.
- Orange – Orange
  - Providing increased social services and food distribution to those affected.
- McLennan – Waco
  - Shelter operations have been extended to 24/7 due to increased need in the community.
  - Social Services continues to operate providing meals 7 days a week and food pantry items, grab and go service.

Meals Served	24,195	Infant Supplies	69
Drinks/Snacks	30,017	Water (Cases/gallons)	3,225
Lodging Provided	1,544	Spiritual Contacts	2,240
Cleaning Kits/Supplies	38	Showers Provided	46
Hygiene Kits	2,879	PPE	6,390
Food Boxes	4,588	MRE's	720

**FINAL COMMENTS:** The State Operations Center (SOC) remains at Level II (Escalated Response Conditions). The Texas Division of Emergency Management (TDEM) continues to monitor the situation and will provide additional situation reports as needed.

**The four levels of SOC activation are:**

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

*This Situation Report can be found on the TDEM webpage at: <https://tdem.texas.gov/situation-reports/>*

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